

MODES, METAPHORS, AND INPUT DEVICES

24 FEB 2016



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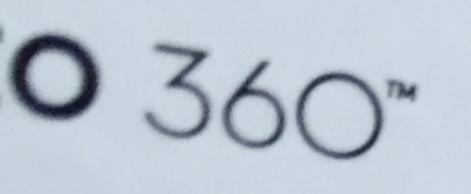


UNIVERSITY OF CALIFORNIA



ANNOUNCEMENTS Only one 3-4pm section this week (Diane's) Attendance: Must be here on required Days! Late = No attendance Counts towards participation grade! New Required Attendance: **Section: Friday 11 March** Lecture: Monday 28 March (after Spring Break)

PROG 2-B (Due 2 Mar) 1 WEEK!!!!! Midterm: 16 March 2:30-4pm in Sibley Auditorium Midterm Review: Wed, 9 March 4-5pm (after class) in 310 Jacobs Watches on Monday after class : \$100 payable to UC Regents



norot



WATCHES FEED 02 \$100 CHECK



BRAINSTORM – DO NOT LIST Do not do list: at MOST, 10 ideas on your list can come from here

- Personal Body/Fitness tracker
- Generic personal health or diet
- Ideas tangential to healthcare, like drunk driving
- Scheduling/appointment apps
- Insurance/paperwork focused app tasks

BRAINSTORM – DO DO LIST If you're stuck for ideas, take a look at the departments in the Oakland Children's hospital: http://www.childrenshospitaloakland.org/main/departments-services.aspx

Departments & Services

A B C D E F G H I J K L M N O P Q R S T U V W X Y Z

А Adolescent Medicine & Teen Health Anesthesiology Apheresis / Photopheresis Program Artist-in-Residence Audiology В Behavioral Pediatrics Clinic Blood & Marrow Transplantation (BMT) Brentwood Specialty Care Clinic С Camp Winning Hands Cancer & Blood Diseases (Hematology/Oncology) Cancer Research Cardiac Anesthesia Cardiac Catheterization Services Cardiology Cardiothoracic Surgery Cardiovascular Intensive Care Center for Applied Genomics (CAG) Center for Child Protection Center for Community Health and Engagement Center for the Vulnerable Child Child Development Center Child Life Services Clinical Nutrition Comprehensive Thalassemia Center Cord Blood Program Craniofacial Center Critical Care Medicine Cystic Fibrosis Program D

Day Hospital Dentistry Dermatology Developmental Playaroups Program

Ν

National Center for Sickle Cell Disease Neonatal Cardiovascular Care Program Neonatal Developmental Care Neonatal Follow-up Program Neonatal Gastrointestinal Intensive Care (GI-NICU) Neonatal Intensive Care Unit (NICU) Neonatal Neurologic & Neurosurgical Care Neonatal Pulmonary Care Program Neonatology Nephrology Neurology Neuro-oncology Neuropsychology Neurosciences Center Neurosurgery Noninvasive Cardiac Imaging Nutrition, Clinical 0 Occupational Therapy Oncology Ophthalmology Orthopaedics Otolaryngology (ENT) Outpatient Surgery Center Walnut Creek Ρ Palliative Care Program Parent Infant Program (PIP) / Local Early Access Program (LEAI Pathology & Laboratory Medicine Peacock Cerebral Palsy & Movement Disorders Center Pediatric Intensive Care Unit (PICU) Pharmacy Physical Therapy Plastic & Reconstructive Surgery Primary Care (Pediatrics) Pevchiatry

	E	Pulmonology & Respiratory Care
	Early Childhood Mental Health	Q
	Early Intervention Services	R
	Electrophysiology & Arrythmia Management	Radiology and Imaging
	Emergency Medicine	Rehabilitation Medicine
	Encore Medical Clinic	Respiratory Therapy
	Endocrinology & Diabetes Care	Rett Syndrome Clinic
	ENT (Ear, Nose, & Throat)	Rheumatology
	Epilepsy Clinic	S
	F	San Ramon - Children's Hospital Specialty
	Family Outreach & Support Clinic	School Program
	Family Resource & Information Center	Scoliosis Center
	Fetal Cardiology	Sickle Cell Disease, National Center for
	Fetal Medicine Program	Skeletal Dysplasia Clinic
	FIND Program	Sleep Disorders Center
	G	Sleep Lab
	Gastroenterology, Hepatology, Nutrition (GI)	Southeast Asia Clinic
	Gentle Hands Program	Speech & Language Therapy Clinic
	Н	Spine Center
	Hand and Reconstructive Microsurgery Program	Sports Medicine Center for Young Athletes
	Healthy Eating Active Living (HEAL) Program	Surgery
	Hearing & Speech	Synagis Clinic
	Heart Center	Т
	Hematology (Nonmalignant) & Complex Blood Disorders	Thalassemia Center
	Hematology-Oncology	Trauma Care
	Hemoglobinopathy Laboratory	Tuberculosis Program
	Hemophilia, Hemostasis, Thrombosis Center	Tuberous Sclerosis Complex Jack & Julia C
P)	HIV & AIDS	U
<i>.</i>	HLA/Immunogenetics Laboratory	Urology
	Hospitalists	V
	I	Volunteer Services
	Infectious Diseases	W
	Infusion Center	Walnut Creek - Children's Hospital Walnut

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ecialty Care San Ramon

Julia Center

alnut Creek Specialty Care

BRAINSTORM – DO DO LIST

about. This is an opportunity to learn from the research you will conduct.

the greater its appeal is likely to be.

- **Specific** health conditions e.g. diabetes, Alzheimer's, allergies etc.
- Specific or unique lifestyle changes required from certain health conditions e.g. anemia, domestic abuse, anxiety
 - **Specific** demographics: children, elderly, teenagers, single parents
- **Specific** "health categories": mental health, women's health (pregnancy, menstrual tracking), LGBTQ health
 - "Positive" health apps, such as helping new parents with their baby

- "Children, aged 6-10 with Type 1 diabetes" is a more specific group than "people with diabetes." "Female-presenting teenagers aged 14-18 with low self esteem/body positivity issues" vs "teenagers." Apps don't have to be targeted for the patient: they could be designed for the caregiver, doctor, nurse, ... Apps can be awareness driven (i.e., a second grader with diabetes tries to explain to their friends what
- Reminder: intersectionality will allow you to focus on very specific user groups and design better solutions.

living with diabetes means.)

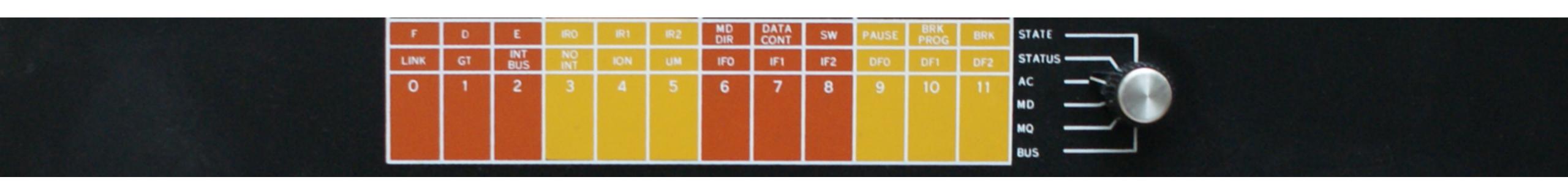
- We highly encourage you to design for a specific target audience which you may have no current knowledge
 - We want apps tailored for very specific audiences. Remember that the more specific a design decision is,









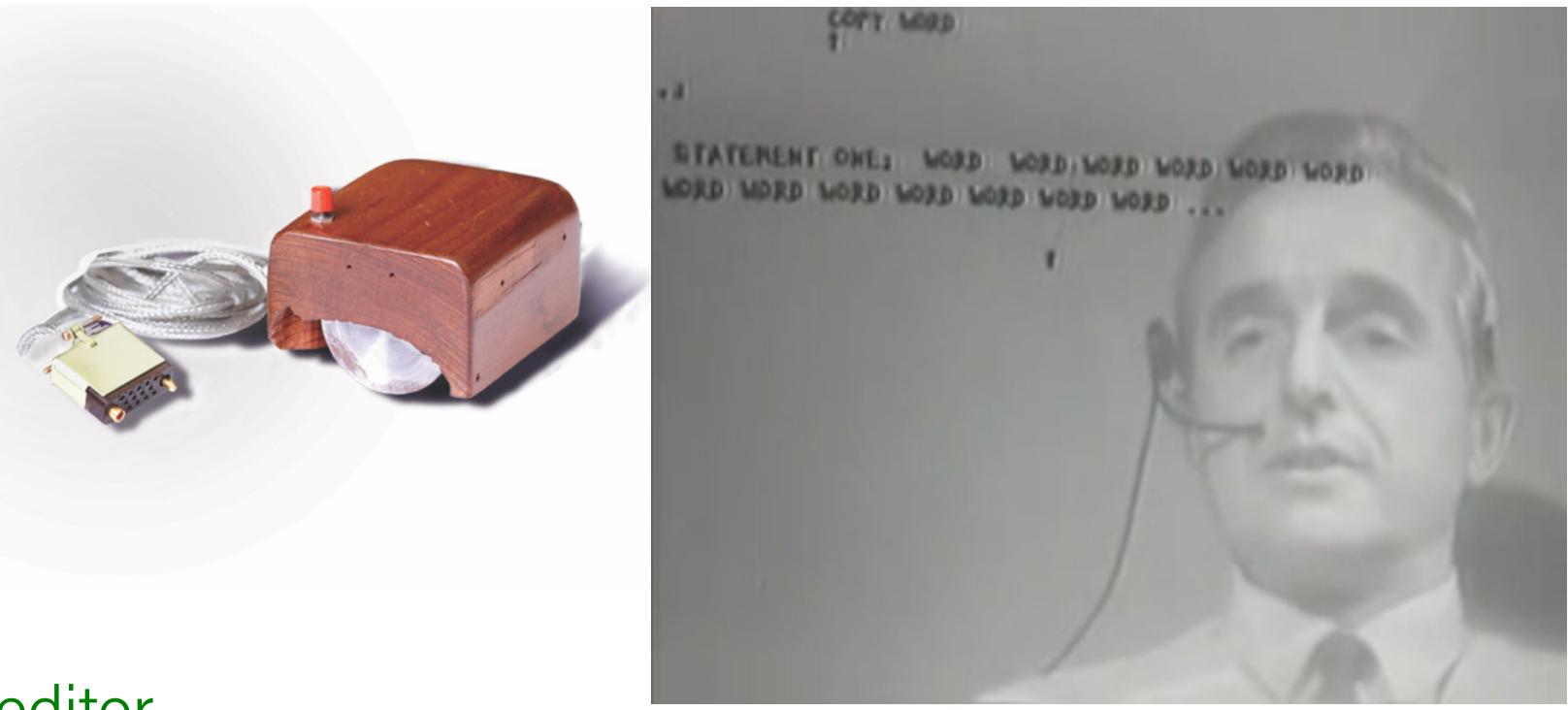


METAPHOR IN USER INTERFACES

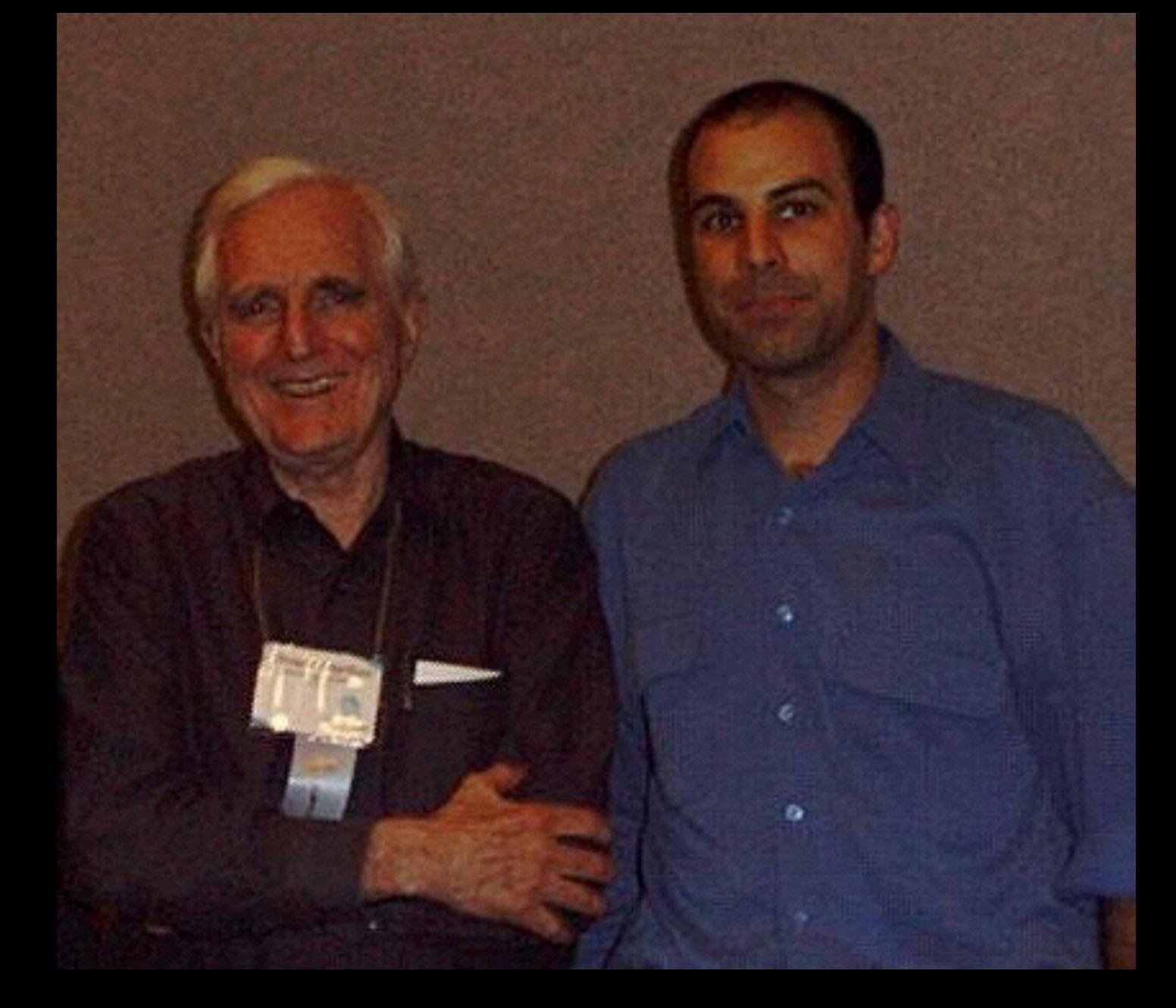
THE MOTHER OF ALL DEMOS

Doug Engelbart's December 9, 1968, computer demonstration at the Fall Joint Computer Conference in San Francisco. The 90-minute presentation essentially demonstrated almost all the fundamental elements of modern personal computing

- windows
- hypertext
- graphics
- video conferencing
- the computer mouse
- word processing
- dynamic file linking
- revision control
- collaborative real-time editor







Your Professor (with hair) and Doug Engelbart in 1998

December 9, 1968: The Demo

The Basics

Control Devices

Real-Time Collaboration



METAPHOR

Definition

The transference of the relation between one set of objects to another set for the purpose of brief explanation

Lakoff & Johnson

"...the way we think, what we experience, and what we do every day is very much a matter of metaphor." in our language & thinking - "argument is war"

- ...he attacked every weak point
- ...criticisms right on target
- ... if you use that strategy

Metaphors can highlight some features, suppress others

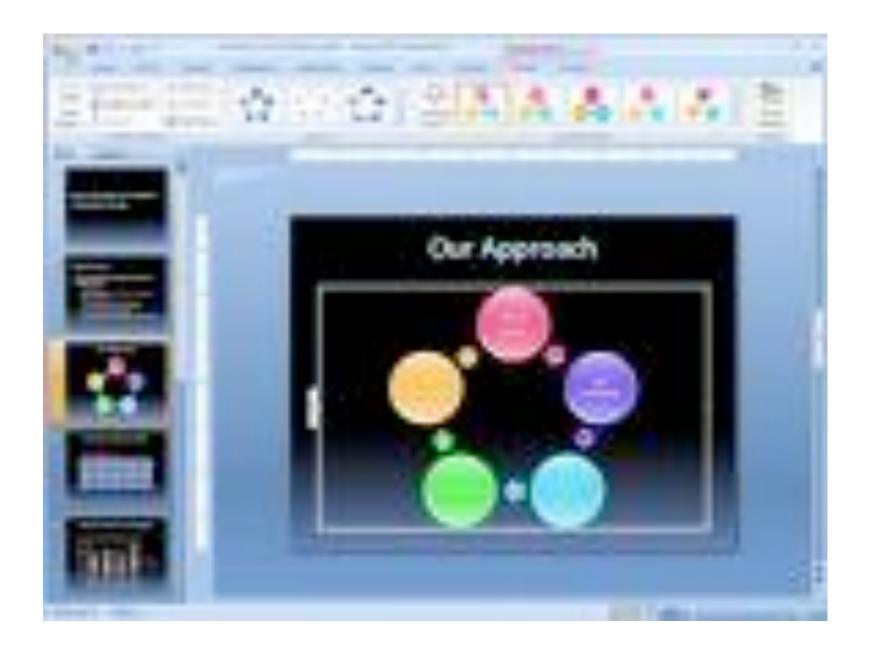
INTERFACE METAPHORS

Purpose

Leverages knowledge of familiar, concrete objects/experiences Transfer this knowledge to abstract tasks and concepts

Problem

Inaccurate or naive conceptual model of the system

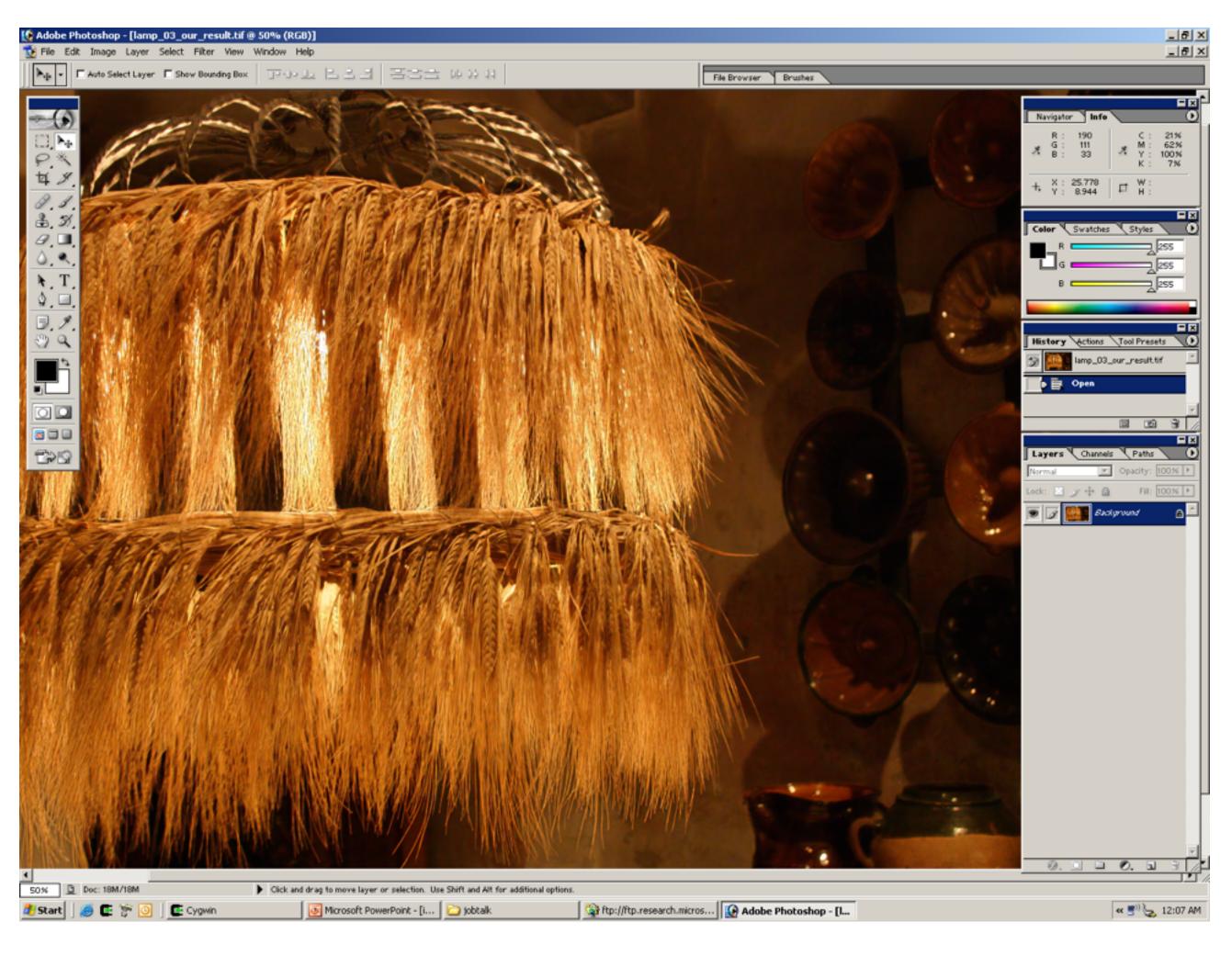




A presentation tool is like an slide projector

THE PAINTING METAPHOR





THE DESKTOP METAPHOR

Started at Xerox PARC Xerox Star Bitmapped screens made it possible

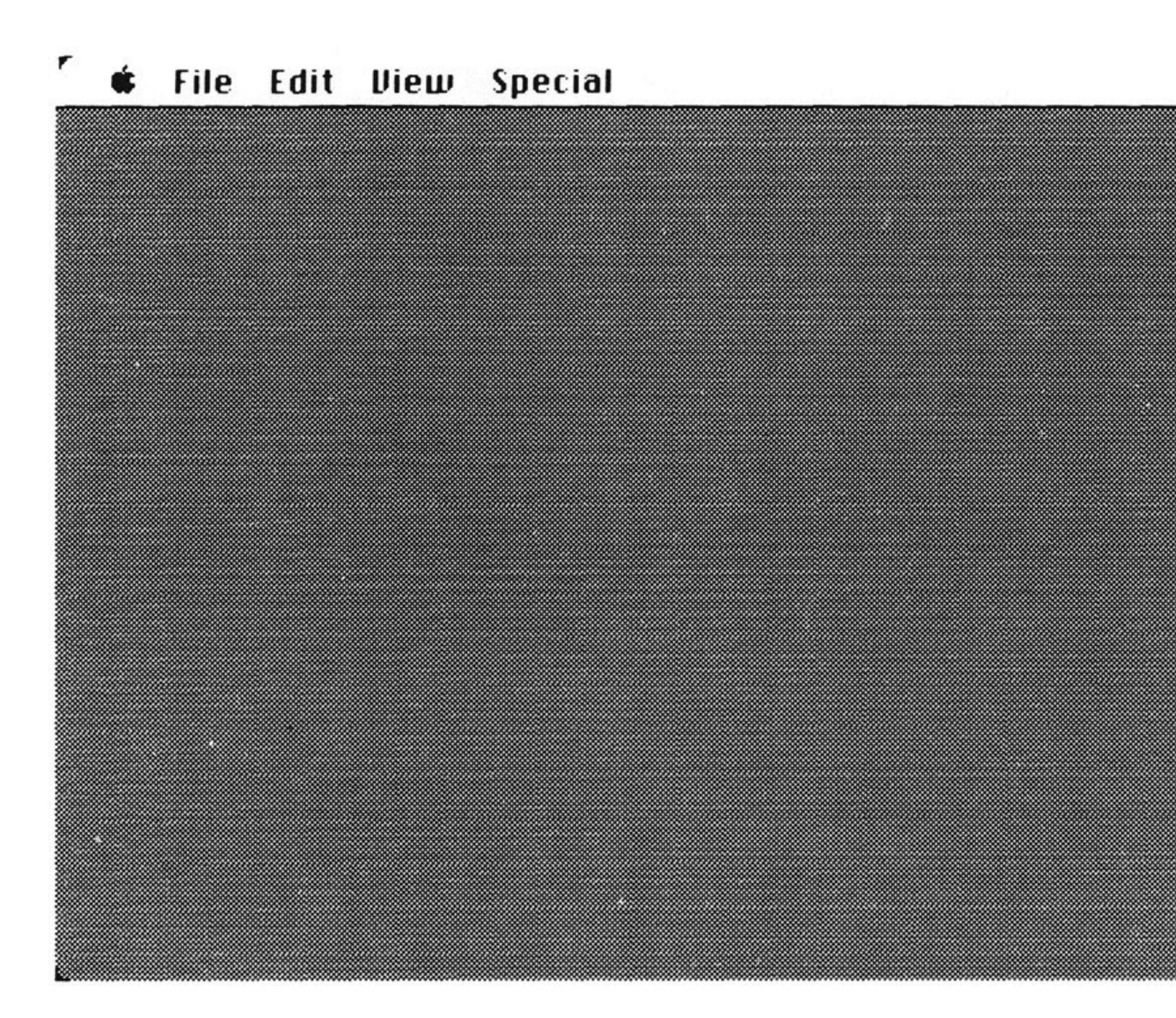
Not meant to be a real desktop

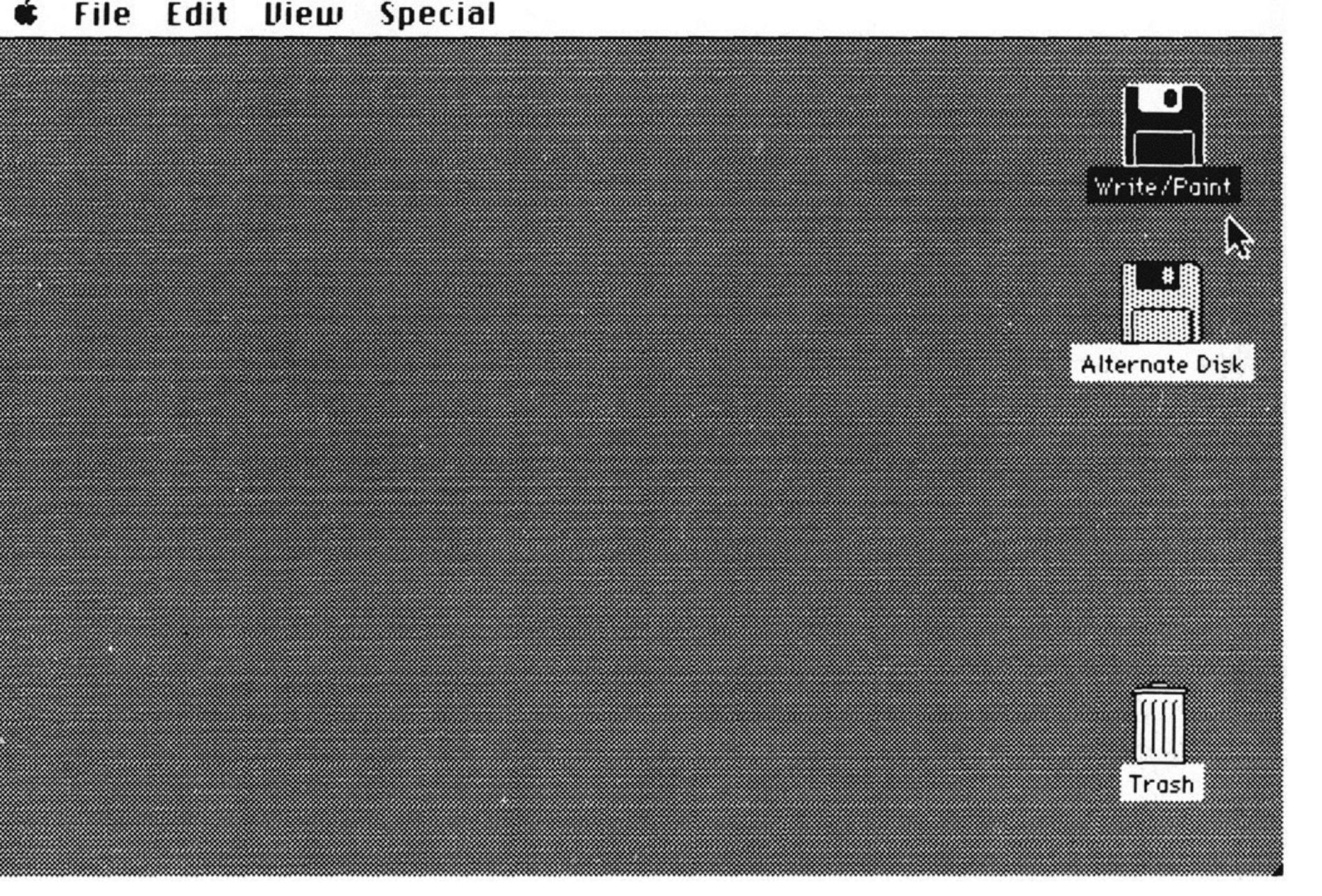
Organize information the way people use information on desktop

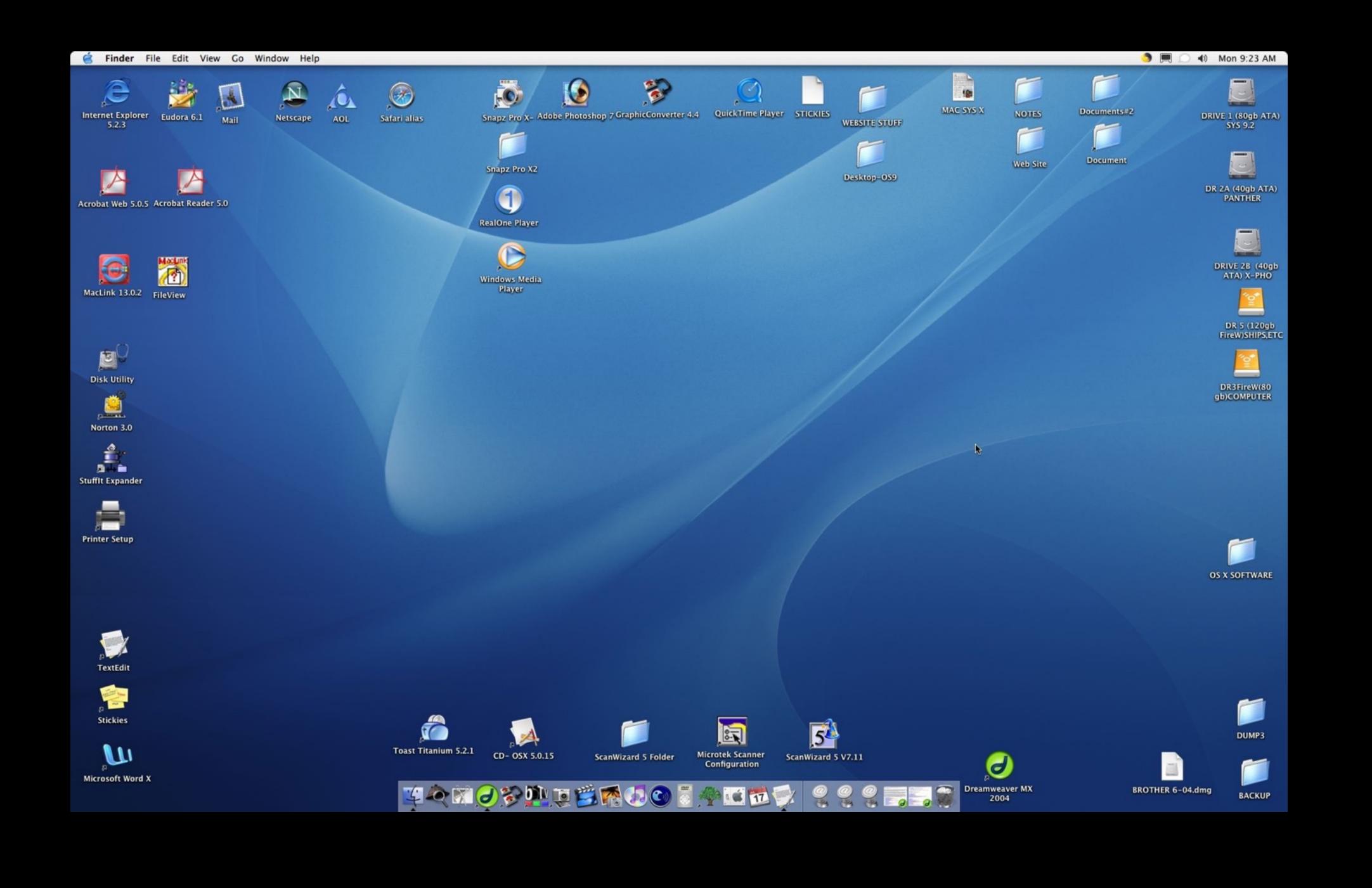
Allow windows to overlap – make screen act as if objects are on it











MICROSOFT BOB'S DESKTOP METAPHOR



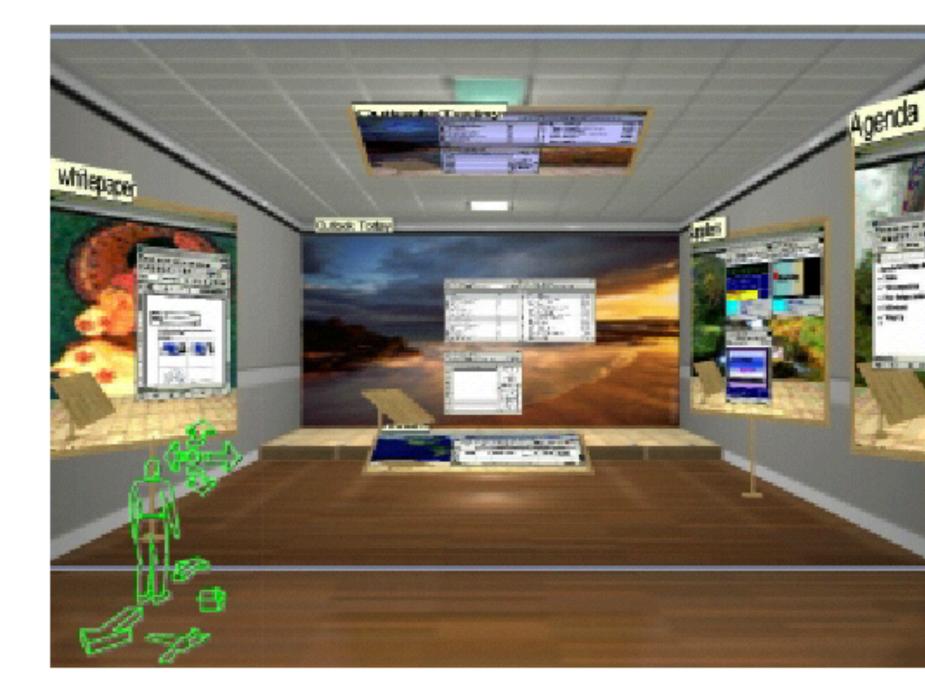
BOB'S "LIVING ROOM" METAPHOR







3D DESKTOPS



Robertson 2000



Sun's Looking Glass

GOOGLE ART PROJECT

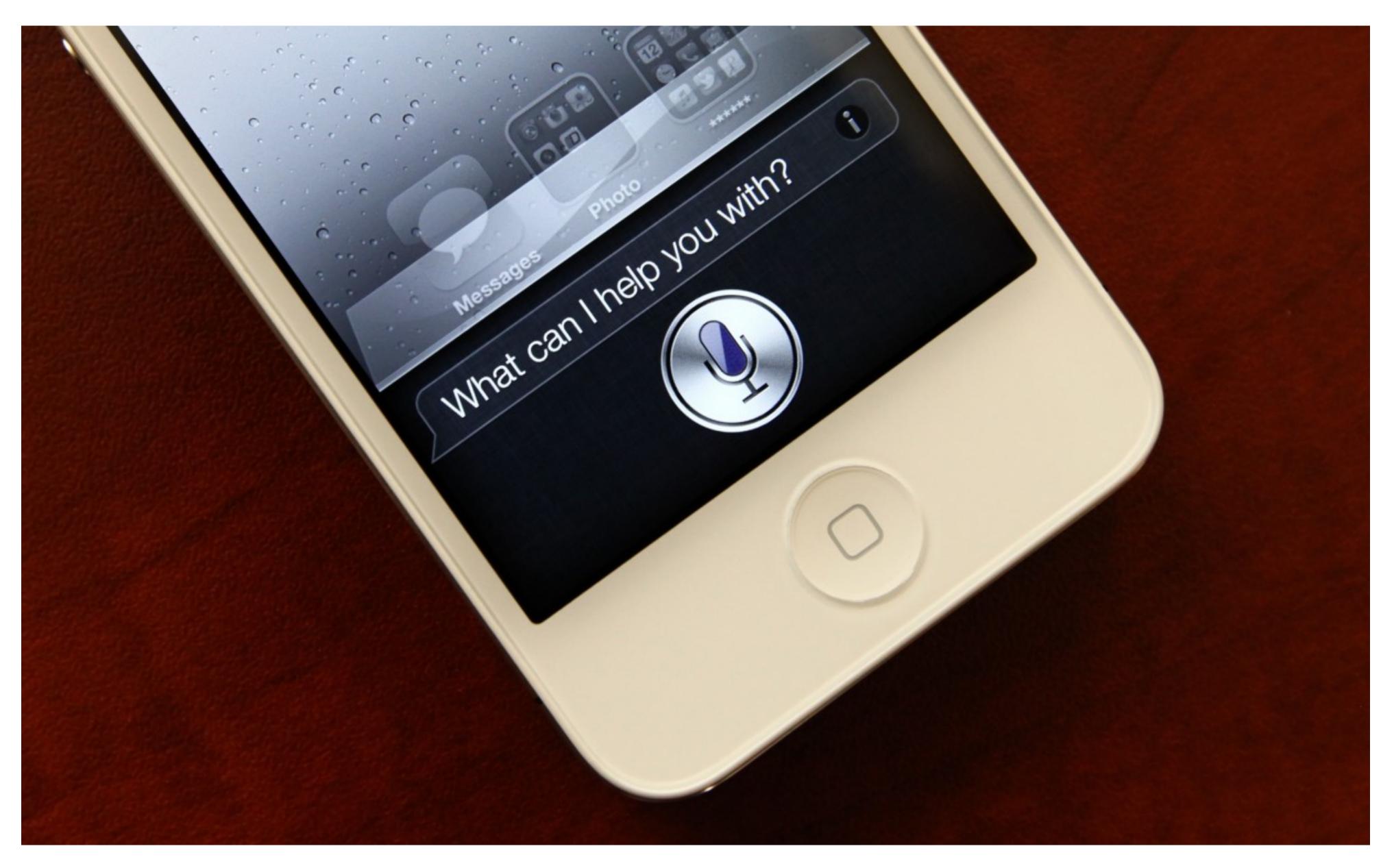






http://www.googleartproject.com/museums/moma

VIRTUAL ASSISTANT METAPHOR



METAPHOR CAVEATS

METAPHOR CAVEATS

Too limited

The metaphor restricts interface possibilities

Too powerful

The metaphor implies the system can do things it can't

Too literal or cute

Makes it difficult to understand abstract concept

Mismatched

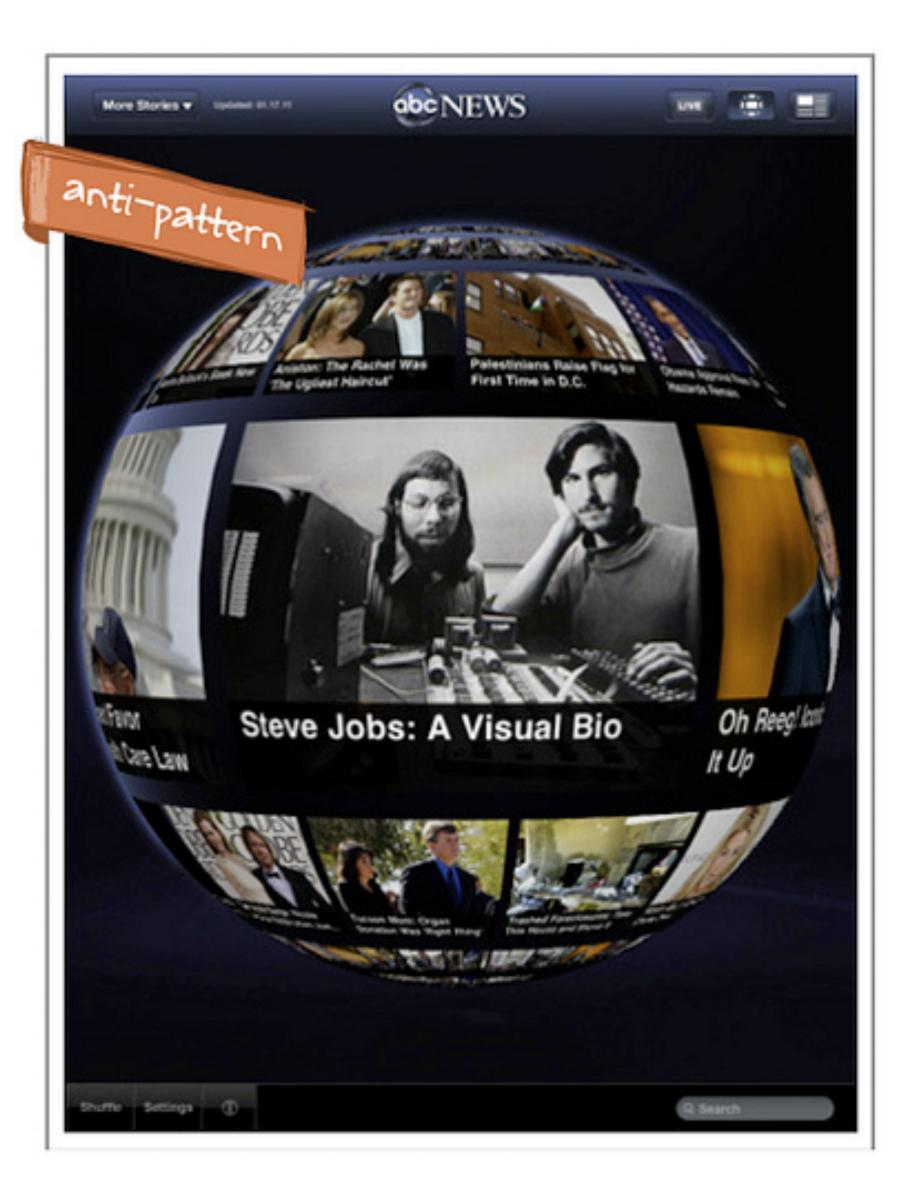
The metaphor conveys the wrong meaning



MISMATCHED METAPHORS What is being controlled here?



MISMATCHED METAPHORS



MISUSED METAPHORS

Direct translations

Software music player that requires turning volume knob with mouse Airline web site that simulates a ticket counter!



Software telephone that requires the user to dial a number by clicking on a simulated keypad



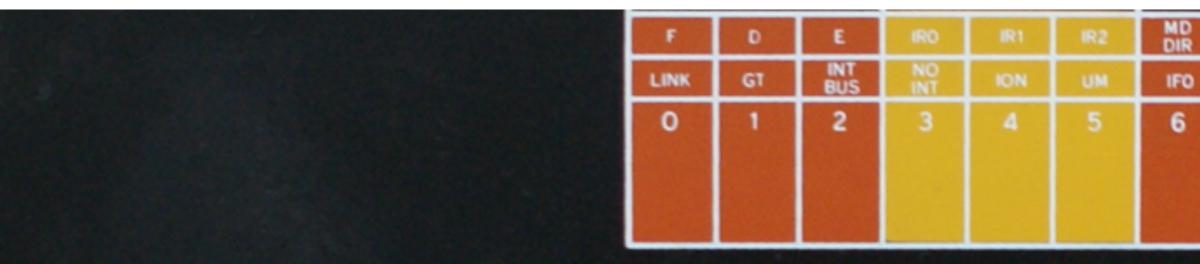
Southwest Airlines Home Gate

The Home of Southwest Airlines on the World Wide Web

GUIDELINES FOR DESIGN

Good Metaphors

Capture essential elements of the event / world Deliberately leave out / mute the irrelevant Appropriate for user, task, and interpretation





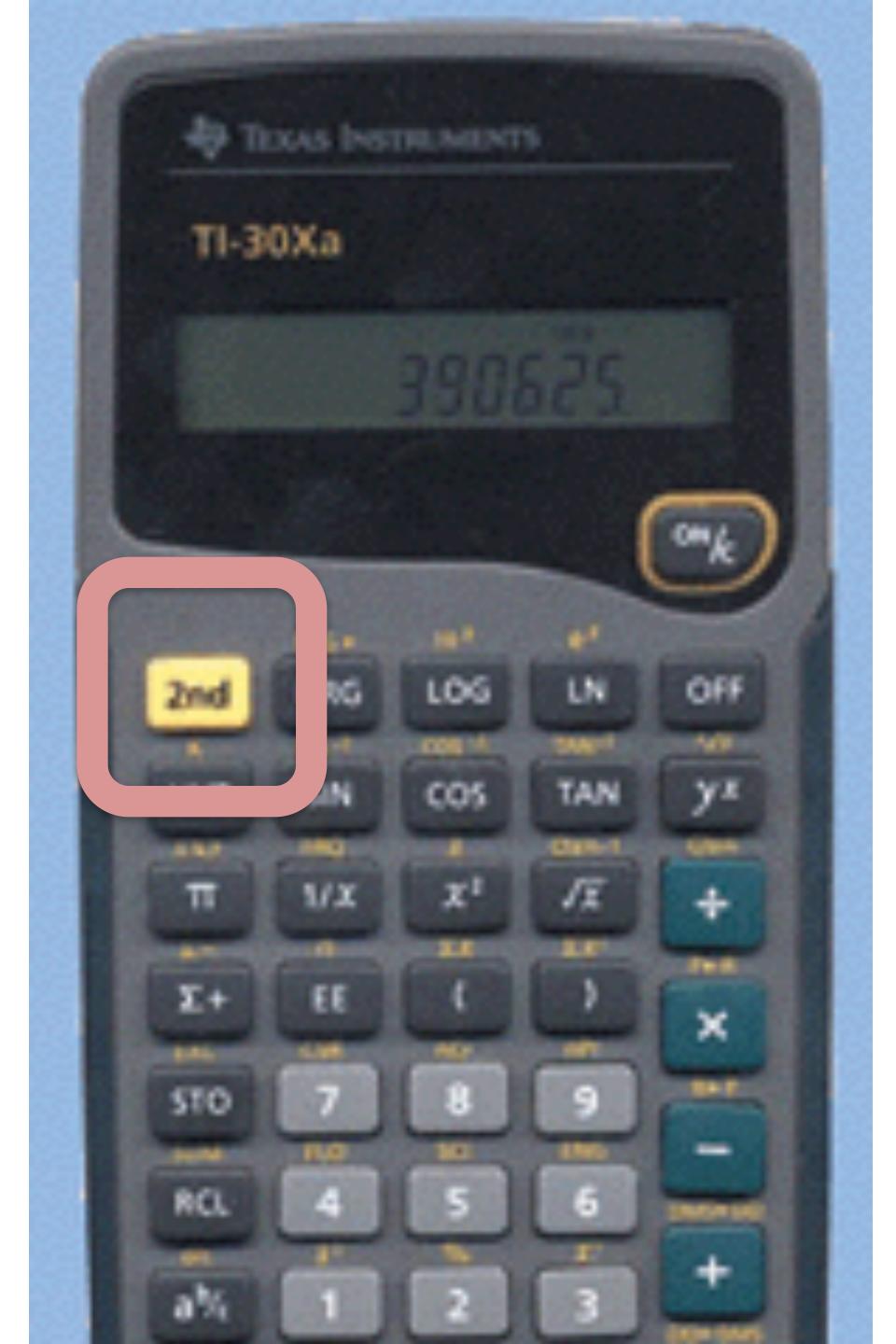
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0	IF1	IF2	DFO	DF1	DF2
	7	8	9	10	



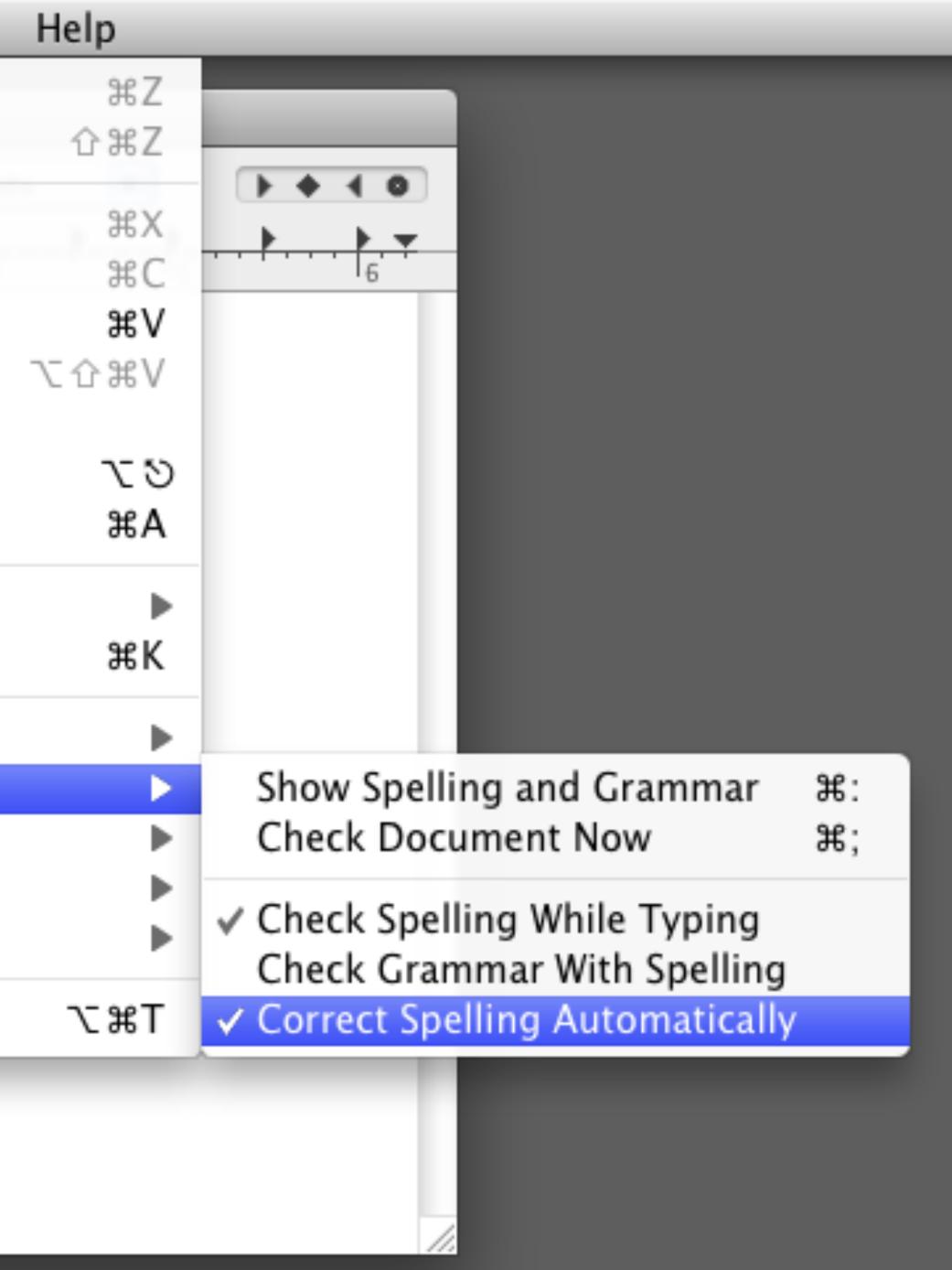
MODES: DEFINITION The same user actions have different effects in different situations.

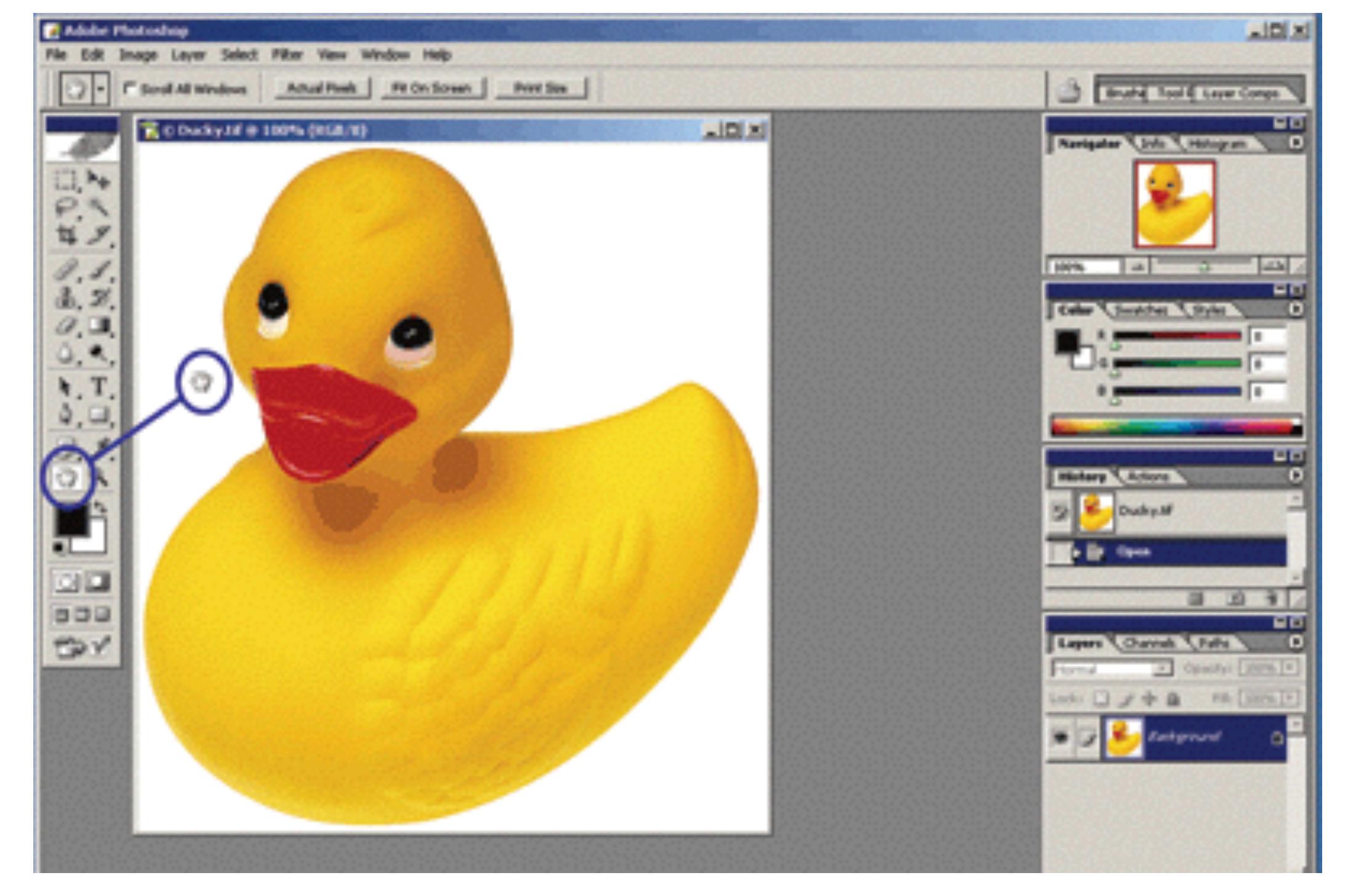
MODES: EXAMPLES

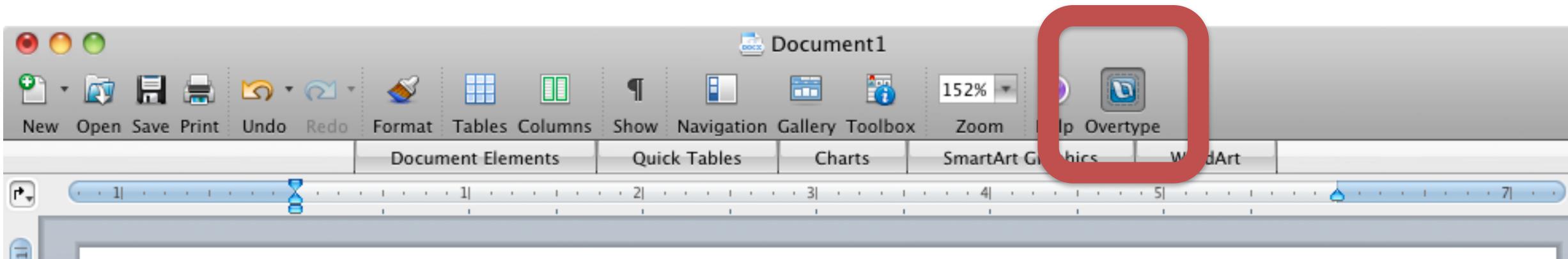




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The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog. The quick brown fox jumps over the lazy dog.

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USING MODES IN INTERFACES

When are they useful?

Temporarily restrict users' actions When logical and clearly visible and easily switchable Drawing with paintbrush vs. pencil

Why can they be problematic? Big memory burden Source of many serious errors

How can these problems be fixed? Don't use modes – redesign system to be modeless Redundantly visible

REDESIGNING TO AVOID MODES

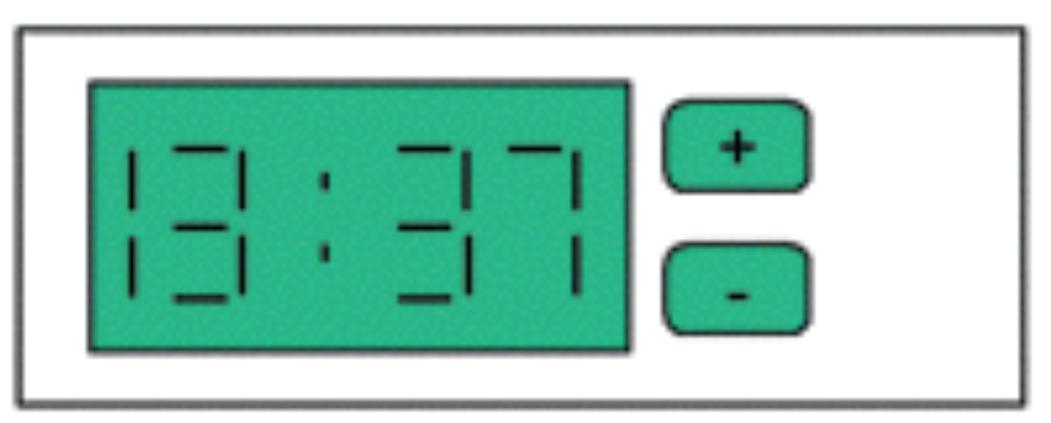
Setting the time on a clock



Modal

REDESIGNING TO AVOID MODES

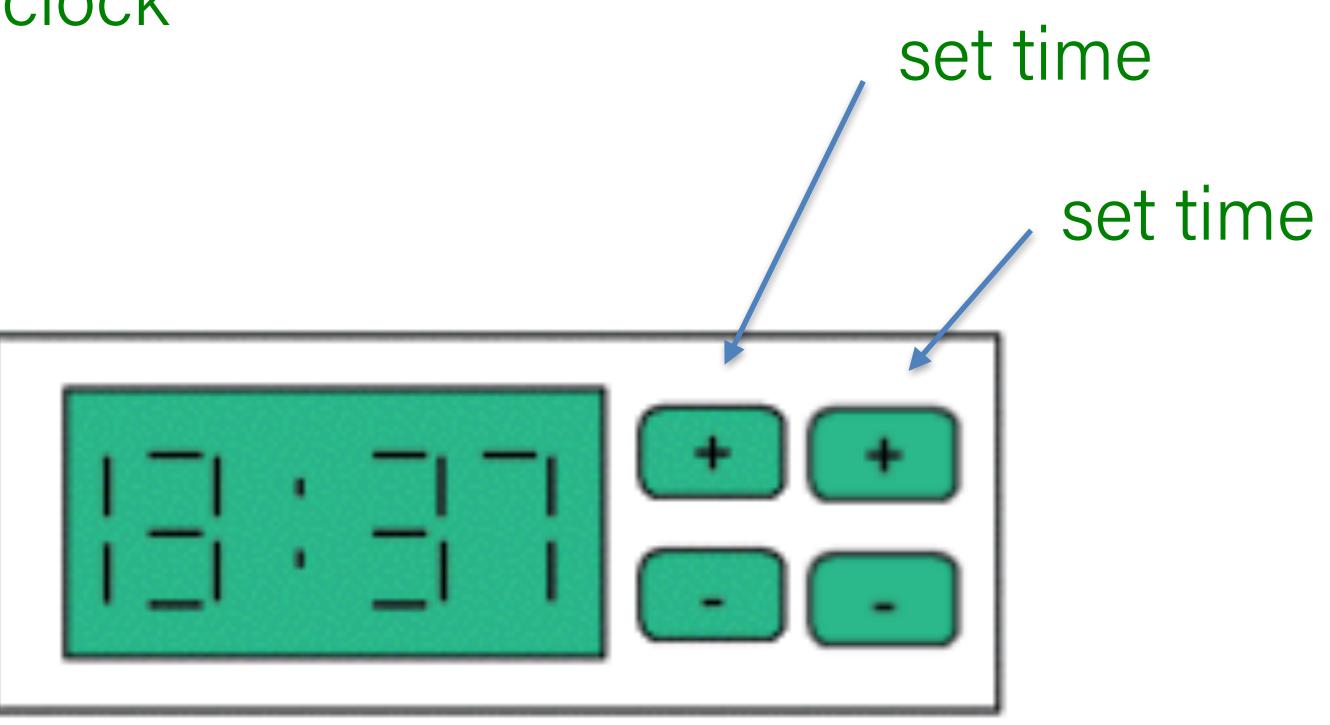
Setting the time on a clock



Modeless

REDESIGNING TO AVOID MODES

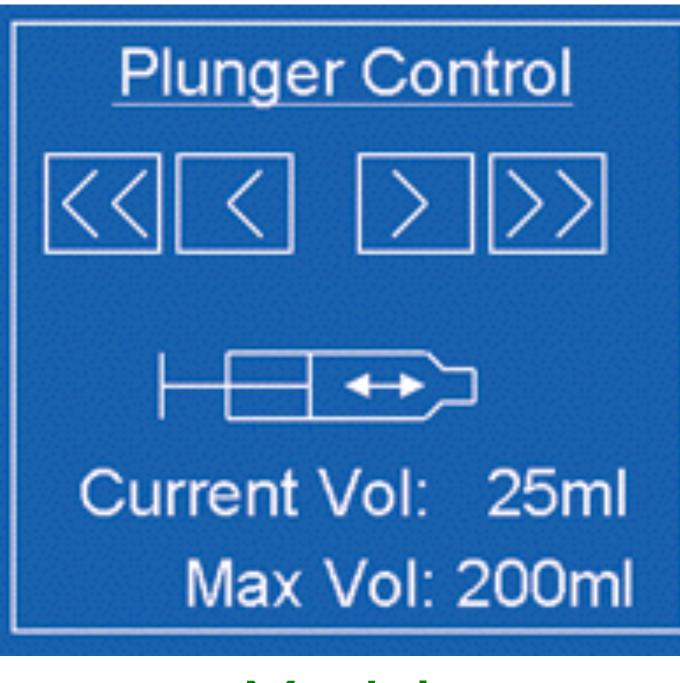
Setting the time on a clock



Modeless

MODES ARE SOMETIMES GOOD

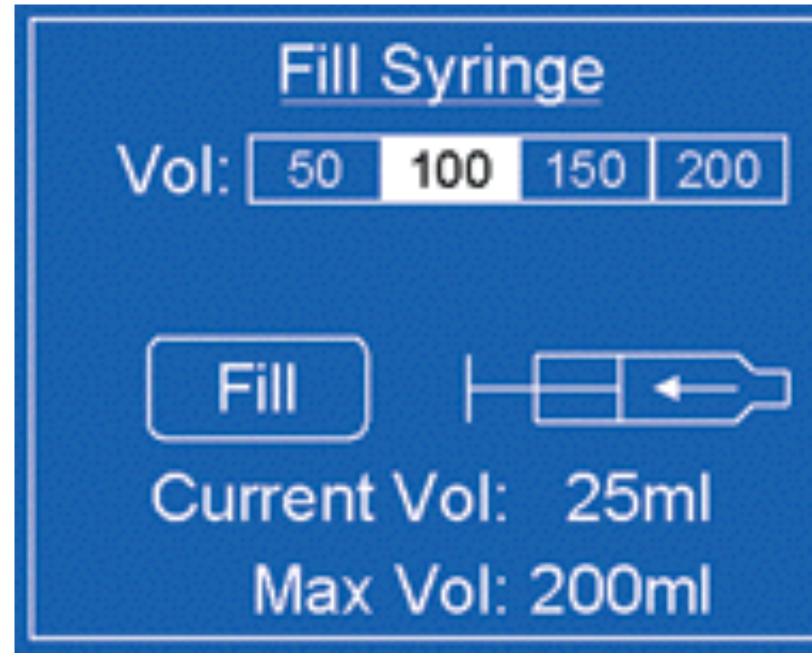
Fill and empty syringe



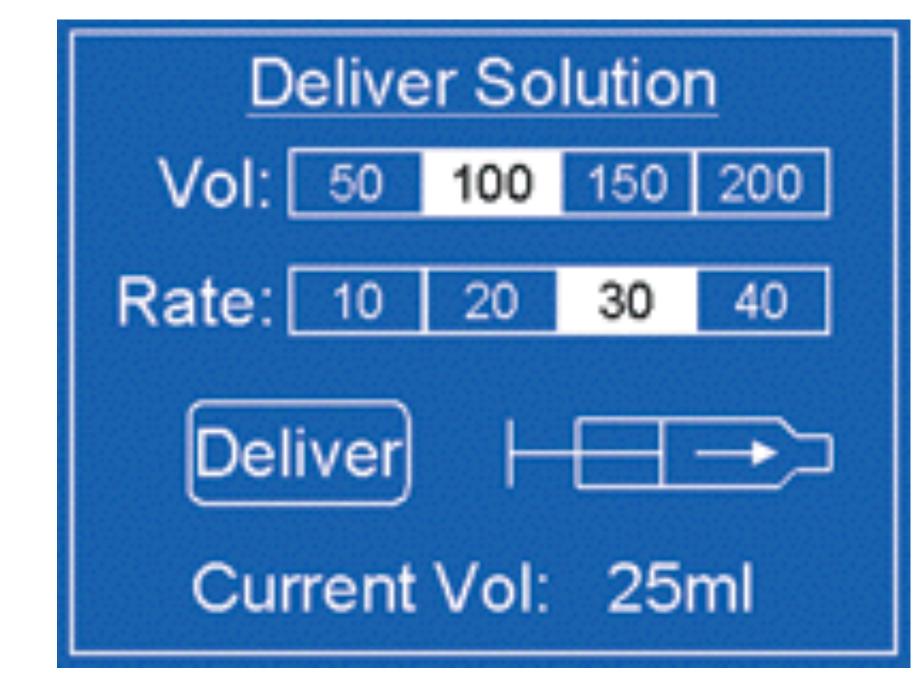
Modeless

MODES ARE SOMETIMES GOOD

If task requires modes, interface may also contain modes



Fill Mode



Deliver Mode

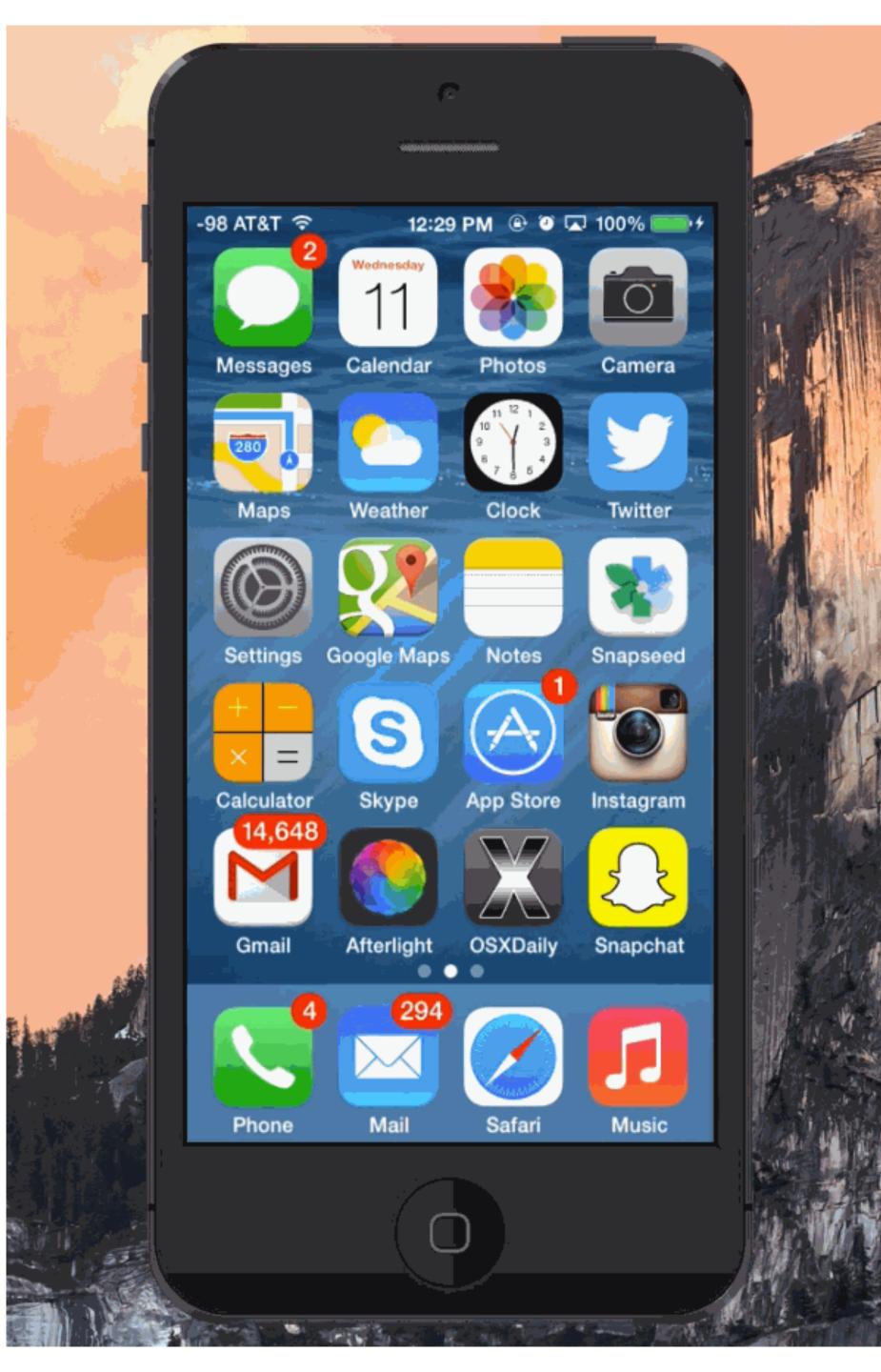
QUASIMODES

Set and hold a mode via conscious, continuous action Shift key to capitalize (vs. Caps Lock) Foot pedal that must remain pressed Pull down menus Muscle tension reminds users they are holding a mode

Also known as "spring-loaded modes"







SUMMARY

Metaphor

Leverages knowledge of familiar objects & experiences Transfer this knowledge to abstract tasks and concepts Easily mismatched or misused so be careful!

Modes

Can create memory issues and cause serious errors Avoid modes in your designs! Reducing the number of modes will reduce the user's mental effort in using your interface Design modes that match user tasks

3D TOUCH

Glimpse: a Novel Input Model for Multi-level Devices

Clifton Forlines, Chia Shen Mitsubishi Electric Research Labs (MERL) 201 Broadway, Cambridge MA 02139 USA {forlines, shen}@merl.com

ABSTRACT

We describe a technique that supports the previewing of navigation, exploration, and editing operations by providing convenient Undo for unsuccessful and/or undesirable actions on multi-level input devices such as touch screens and pen-based computers. By adding a Glimpse state to traditional three-state pressure sensitive input devices, users are able to preview the effects of their editing without committing to them. From this Glimpse state, users can undo their action as easily as they can commit to it, making Glimpse most appropriate for systems in which the user is likely to try out many variations of an edit before finding the right one. Exploration is encouraged as the cumbersome returning to a menu or keyboard to issue an Undo command is eliminated. Glimpse has the added benefits that the negative effects of inconsistencies in the Undo feature within an application are reduced.

Author Keywords

Pressure Sensitive Input, Undo, Direct Manipulation, Three-State Input, Touch Screens, Stylus, Navigation

ACM Classification Keywords

H.5.2.h Information interfaces and presentation (e.g., HCI): User Interfaces - Input devices and strategies

H.5.2.i Information interfaces and presentation (e.g., HCI): User Interfaces – Interaction Styles

INTRODUCTION

Undo is a critical feature in many computer applications as it frees the user from the fear of experimenting with changes to the application's state. Creativity is enhanced when users are able to easily retract their changes if the result is unsatisfactory. People in creative industries will often state that the quality of their end product is a direct function of how many variations they tried out and threw away during the development of their product. Because of the frequency with which Undo is used, even small improvements to this feature can have a large positive effect. Additionally, many editing operations that take place

We propose a system-wide method of providing a Glimpse of the results of any operation completed with multi-level input devices. By multi-level, we mean that the input device is capable of sensing at least two levels of input (e.g. a stylus that senses light and heavy pressure or a mouse with a two-state button [5]) in addition to providing positional feedback. This positional feedback can be on-screen, in the case of an on-screen mouse pointer that tracks the movement of the mouse, or implicit, in the case of a finger or stylus with which the user operates directly on the display surface with graphical elements that are positioned directly underneath the input device. Our method has the added benefit that opting out of an action is as easy to perform as committing to it, making Glimpse most appropriate for systems in which the user is likely to try out many variations of an edit before deciding on any particular one.

BACKGROUND PART 1: PRESSURE SENSITIVE INPUT

Figure 1 shows Buxton's three-state model for stylus input [2]. In this model, light pressure input results in the

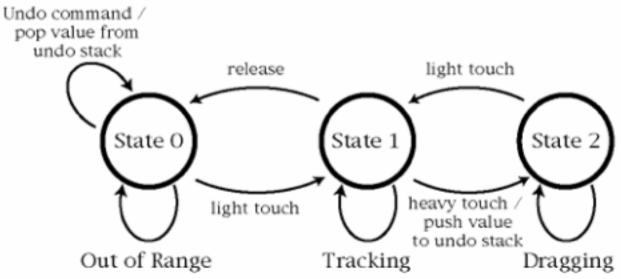


Figure 1. Buxton's three-state model for pressure sensitive input. Dragging an object results in its value being pushed onto the system undo stack. Restoring this saved value occurs after a separate command. "tracking" of the input device (similar to moving the mouse while its button is up). While "tracking", a graphical pointer follows the movement of the input device on screen. Heavy pressure input results in "dragging" operations (similar to

Bill Buxton Buxton Design 888 Queen St. East, Toronto Ontario Canada, M4M 1J3 bill@billbuxton.com

CHI 2005

Pressure Marks



Gonzalo Ramos Ravin Balakrishnan

Dynamic Graphics Project University of Toronto

Pop Through Mouse Button Interactions

Robert Zeleznik, Timothy Miller and Andrew Forsberg Brown University Department of Computer Science Providence, RI 02912 (401) 863-7653; {bcz,tsm,asf}@cs.brown.edu

ABSTRACT

We present a range of novel interactions enabled by a simple modification in the design of a computer mouse. By converting each mouse button to pop through tactile pushbuttons, similar to the focus/shutter-release buttons used in many cameras, users can feel, and the computer can sense, two distinct "clicks" corresponding to pressing lightly and pressing firmly to pop through. Despite the prototypical status of our hardware and software implementations, our current pop through mouse interactions are compelling and warrant further investigation. In particular, we demonstrate that pop through buttons not only yield an additional button activation state that is composable with, or even preferable to, techniques such as double-clicking, but also can endow a qualitatively novel user experience when meaningfully and consistently applied. We propose a number of software guidelines that may provide a consistent, systemic benefit; for example, light pressure may invoke default interaction (short menu), and firm pressure may supply more detail (long menu).

KEYWORDS: mouse, double-action, gesture, interaction, click through, buttons, pop through, input devices, haptics.

INTRODUCTION

Inspired both by the fluid interactivity of the camera button mechanism and the observation that people often press elevator buttons harder as they grow impatient, we considered a number of approaches for integrating pressure controls into computer interfaces. The choice we present, replacing mouse buttons with pop through pushbuttons (see Figure 1), increases the information bandwidth of a mouse, but we hypothesize may well be easier for users to learn, remember, and control than other choices, such as adding spatially distinct or continuously pressure-sensitive buttons. Moreover, our device is easy to deploy because it does not require visible changes to a commercial mouse, and legacy applications can be compatible simply by ignoring the added button state.

After developing a collection of novel interaction techniques to demonstrate the potential of pop through mouse interacEd. See Jacob Farnet

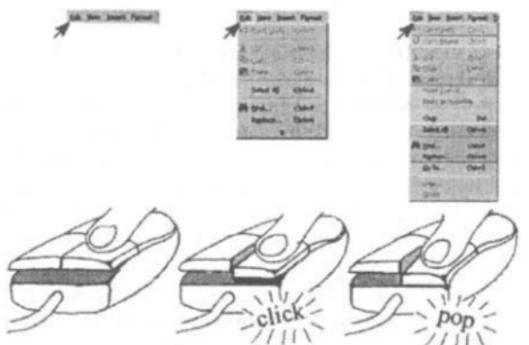


Figure 1: Pressing the button lightly clicks and in this example invokes a short menu; pressing harder pops through with a second click, in this example invoking a longer menu. (Button displacement exaggerated.)

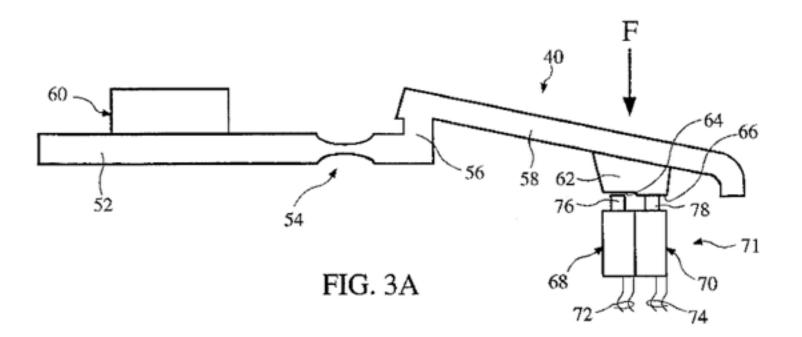
tion, we performed a patent seach that uncovered a 1994 patent on a substantially similar device by Apple Computer [1]. Interestingly, the patent does not consider any of the interaction techniques that we present.

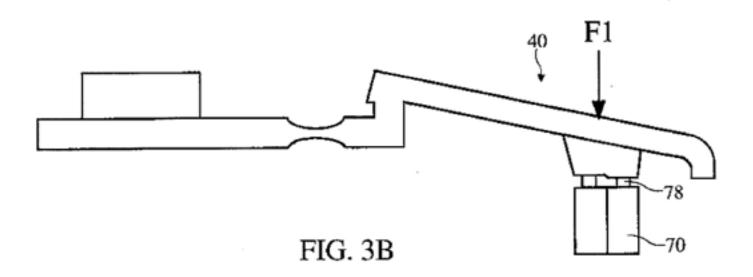
PROTOTYPE HARDWARE AND SOFTWARE

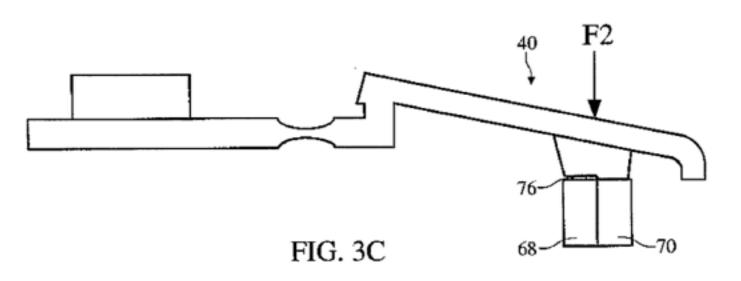
Hardware Design For the first of two different pop through mouse prototypes, we glued a small pushbutton on top of a mouse button and connected it to an RS232 port for software polling.¹ Because of the differing activation forces of the buttons, pressing down on the pushbutton first activates the button native to the mouse and then, with more pressure, pops-through to activate the additional pushbutton. In informal evaluation, users had no difficulty distinguishing or controlling the activations of the native or additional button.

For our second protoype, we replaced the internal button mechanism with an integrated double-action surface-mount pushbutton², similar to a camera's focus/shutter-release button. The activation forces for this pushbutton are quite subtle, with no perceptible click for the first contact and a very soft feel not really a click for the second non through contact

UIST 2001







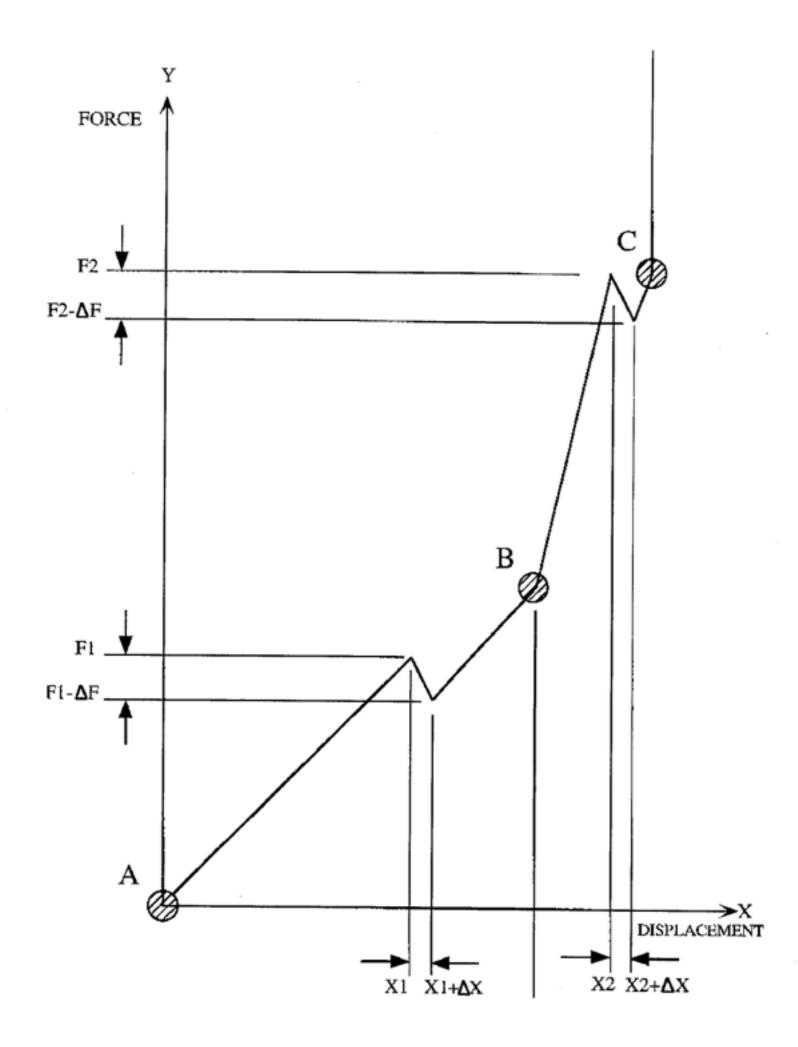
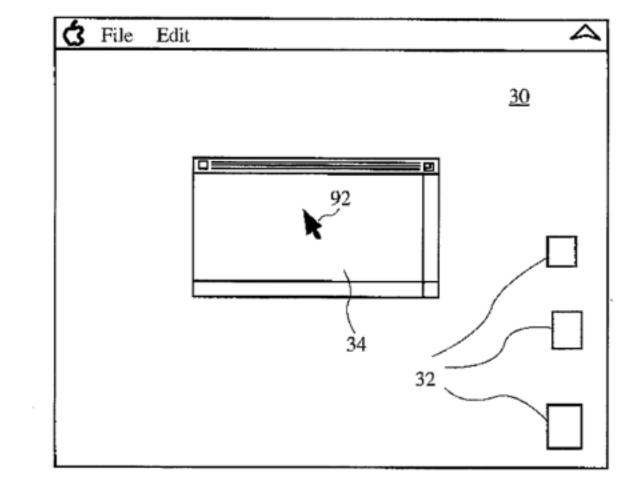
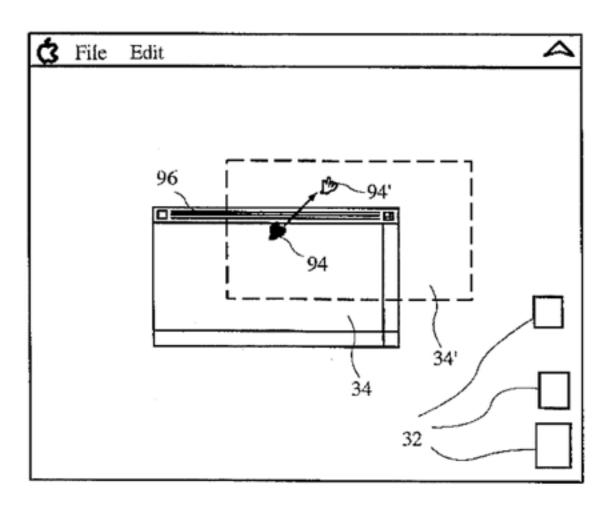


FIG. 4

U.S. Patent





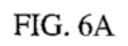
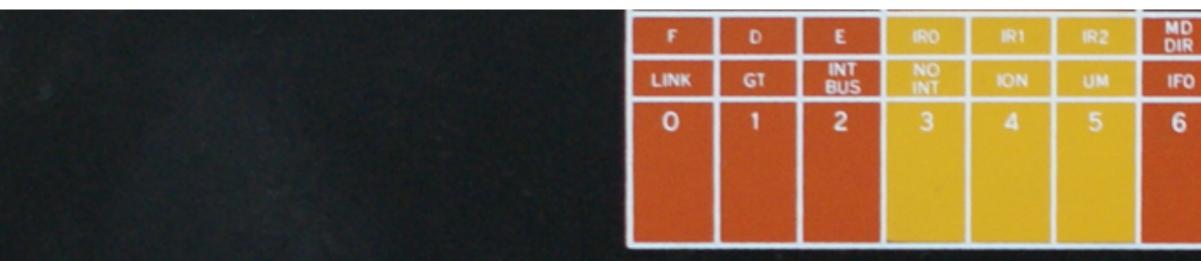


FIG. 6B



INPUT DEVICES

2	DATA CONT	SW	PAUSE	BRK PROG	BRK
0	IF1	IF2	DFO	DF1	DF2
	7	8	9	10	



QUESTIONS:

What (low-level) tasks are the users trying to accomplish with an input device?

How can we think about the space of possible input devices?

What interaction techniques are encouraged/discouraged by a particular device?



IMPORTANT TASKS Text Entry Pointing/Marking

- Target acquisition
- Steering / positioning
- Freehand drawing
- •Drawing lines
- Tracing and digitizing

•...

TEXT ENTRY: KEYSTROKE DEVICES

Array of Discrete Inputs

Many variants of form and key layout

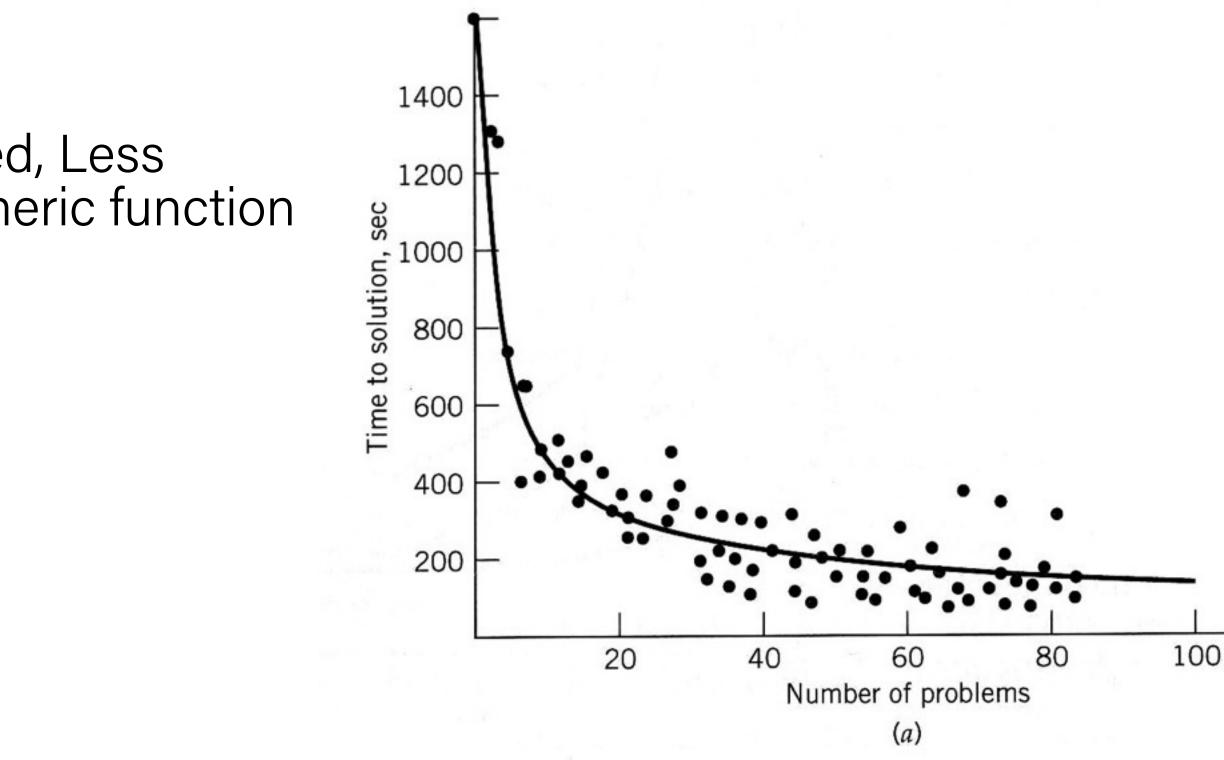
Can be one-handed or two

Wide range of sizes

Two-hand full keyboard is relatively standardized, Less standardization on others: Command keys, generic function keys, cursor movement, numeric keypad,...

Take advantage of procedural memory Power law of practice

$$T_n = T_1 n^{-a} + c$$



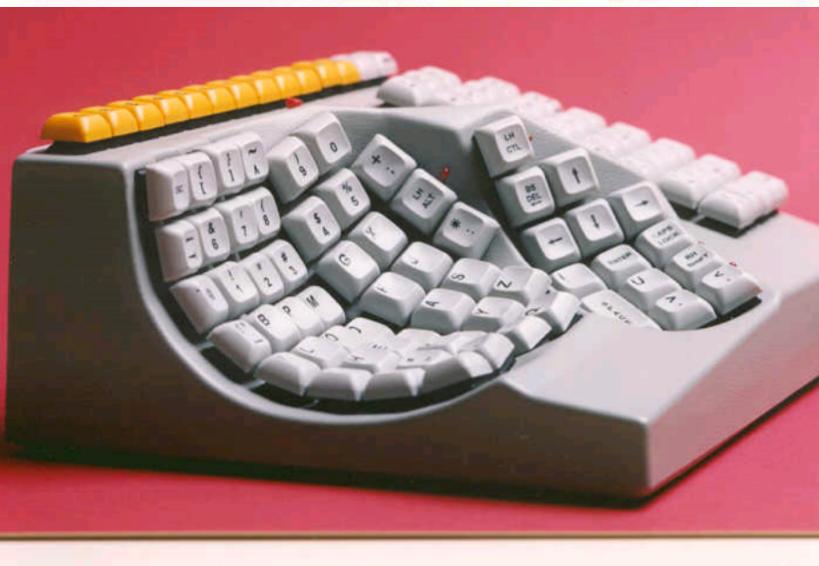


KEYBOARDS

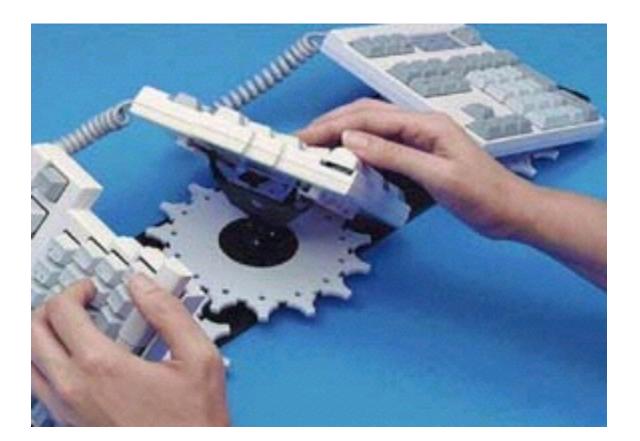












KEY LAYOUTS



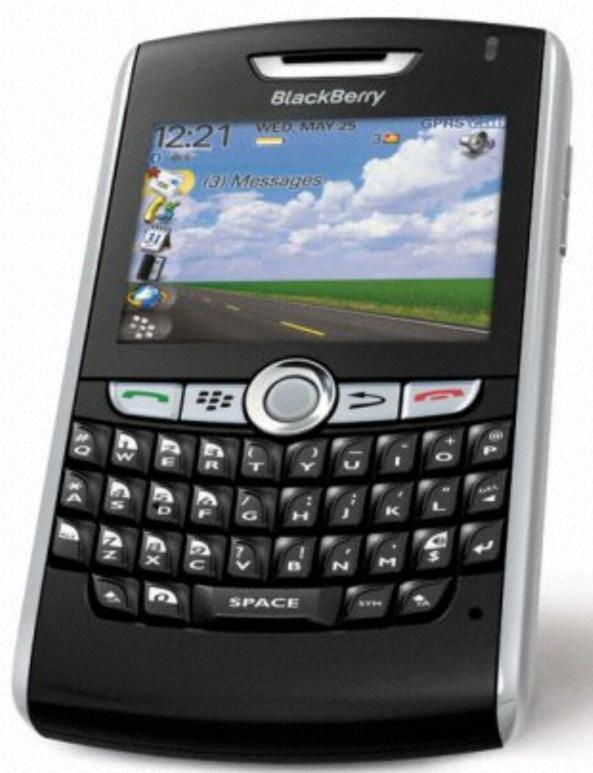
DIFFICULTY: TEXT ENTRY

Still very hard on mobile devices

Keyboards (on-screen and thumb)

- Full hand-writing recognition
- Graffiti
- EdgeWrite
- ShapeWriter







MOBILE TEXT ENTRY: KEYPADS

Multi-tap mappings Multiple presses per letter

Ambiguity resolution One press per letter, dictionary lookup



MOBILE TEXT ENTRY: KEYPADS

Chording

Multiple keys pressed simultaneously 2ⁿ combinations for n keys



Twiddler2, HandyKey



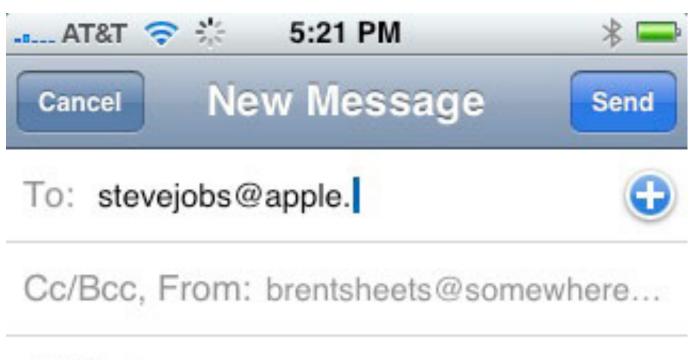




MOBILE TEXT ENTRY: SOFT KEYS

Soft Keyboards

Benefits? Drawbacks?



Subject:



MOBILE TEXT ENTRY: HANDG RECOG



GRAFFITI – UNISTROKE TEXT ENTRY

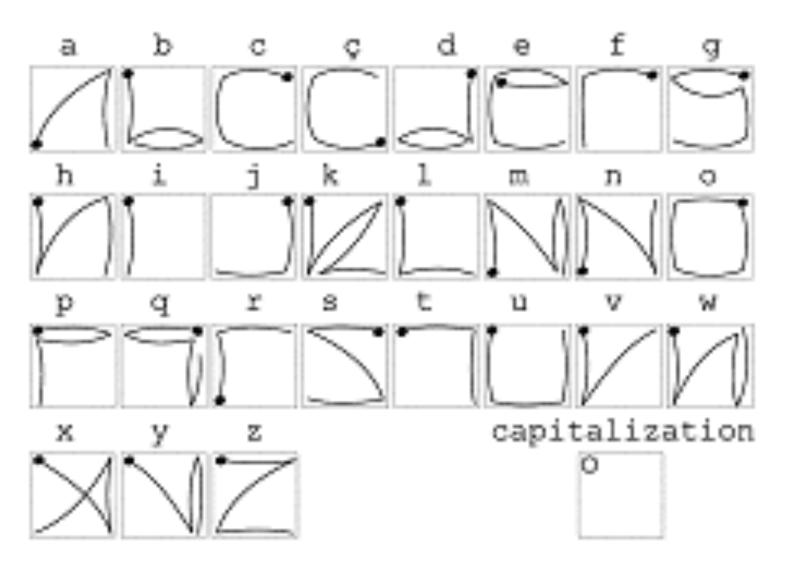


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EDGEWRITE

Corner-based text input technique Makes use of physical edges and corners to improve input time Particularly effective for users with motor impairments Edges provide stability Implementable in many different input modalities

stylus, joysticks, trackball

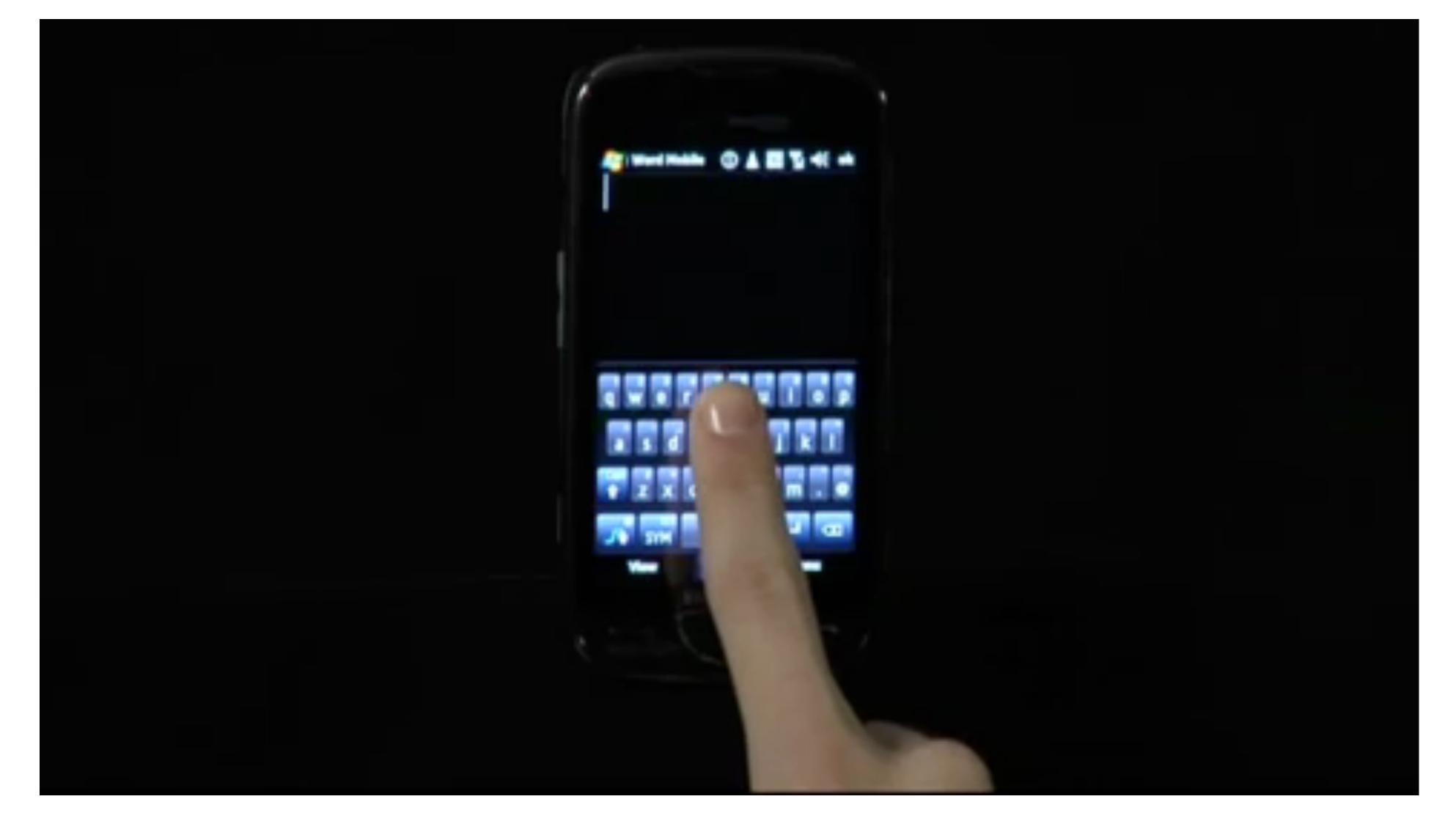


Jacob Wobbrock, UIST 2003



MOBILE TEXT ENTRY: TOUCH / STYLUS

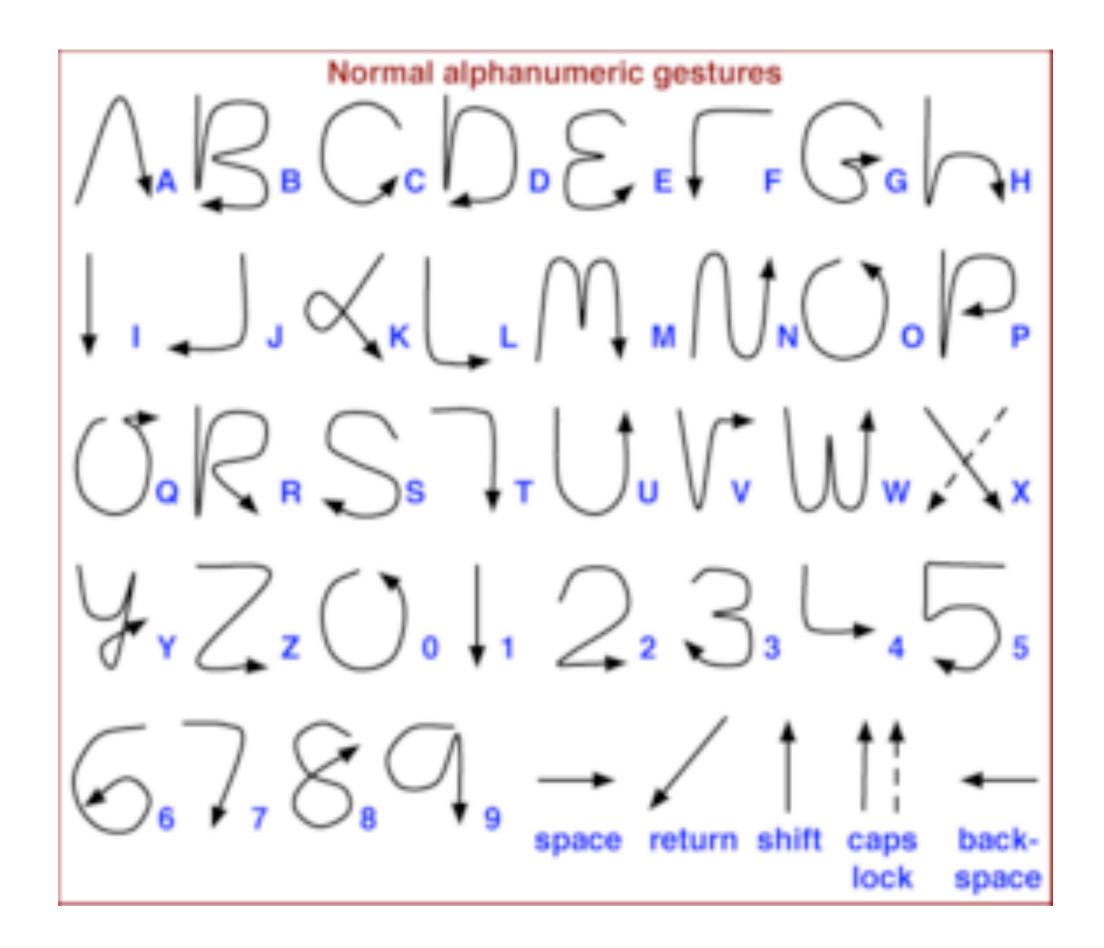
Stroke Entry Methods (e.g., Swype, ShapeWriter)



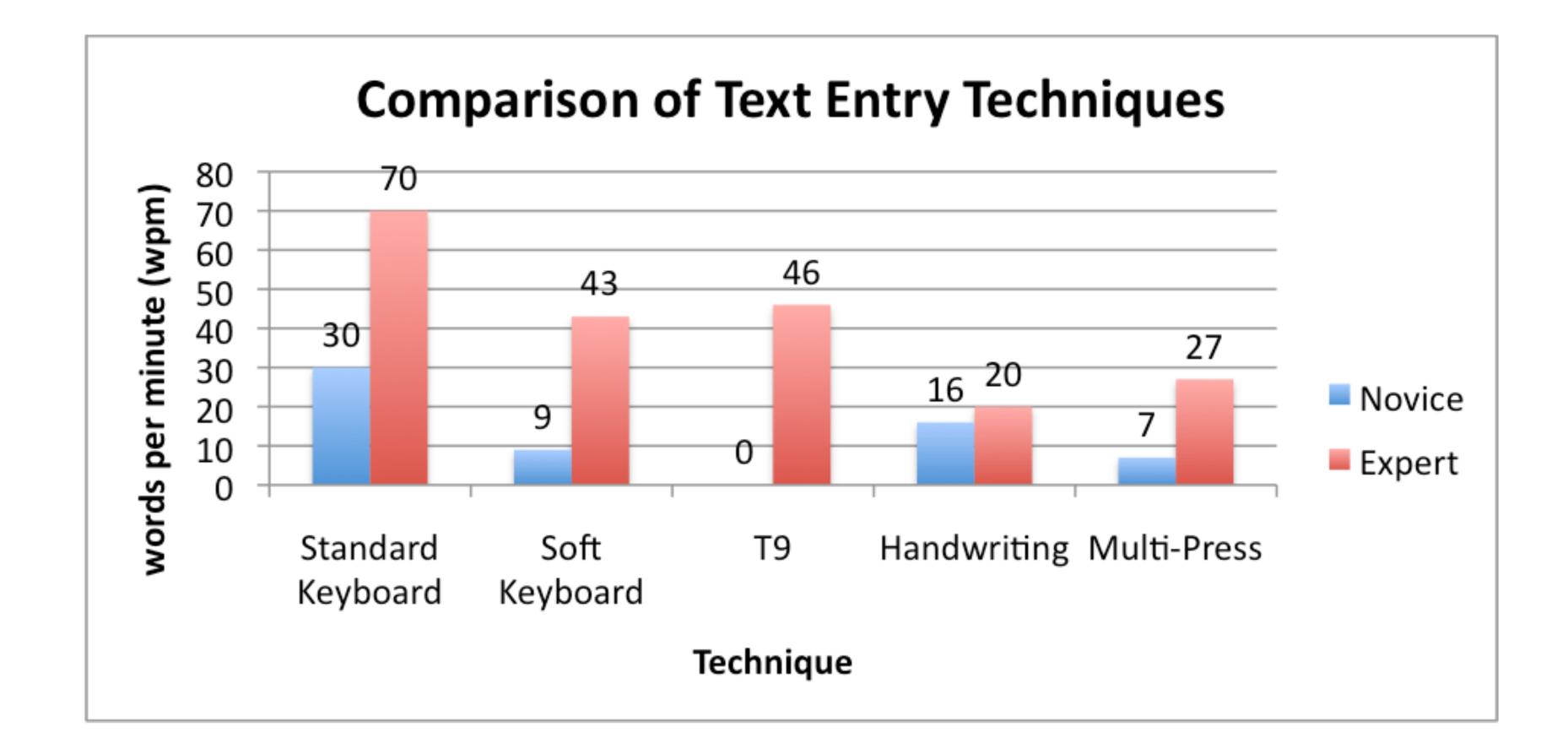
MOBILE TEXT ENTRY: TOUCH / STYLUS

Custom symbol sets improve recognition accuracy;

appropriate for indirect (eyes-free) input



WHICH IS FASTEST?





WHAT ABOUT SPEECH RECOGNITION?

Dictation is faster than typing (~100 wpm)

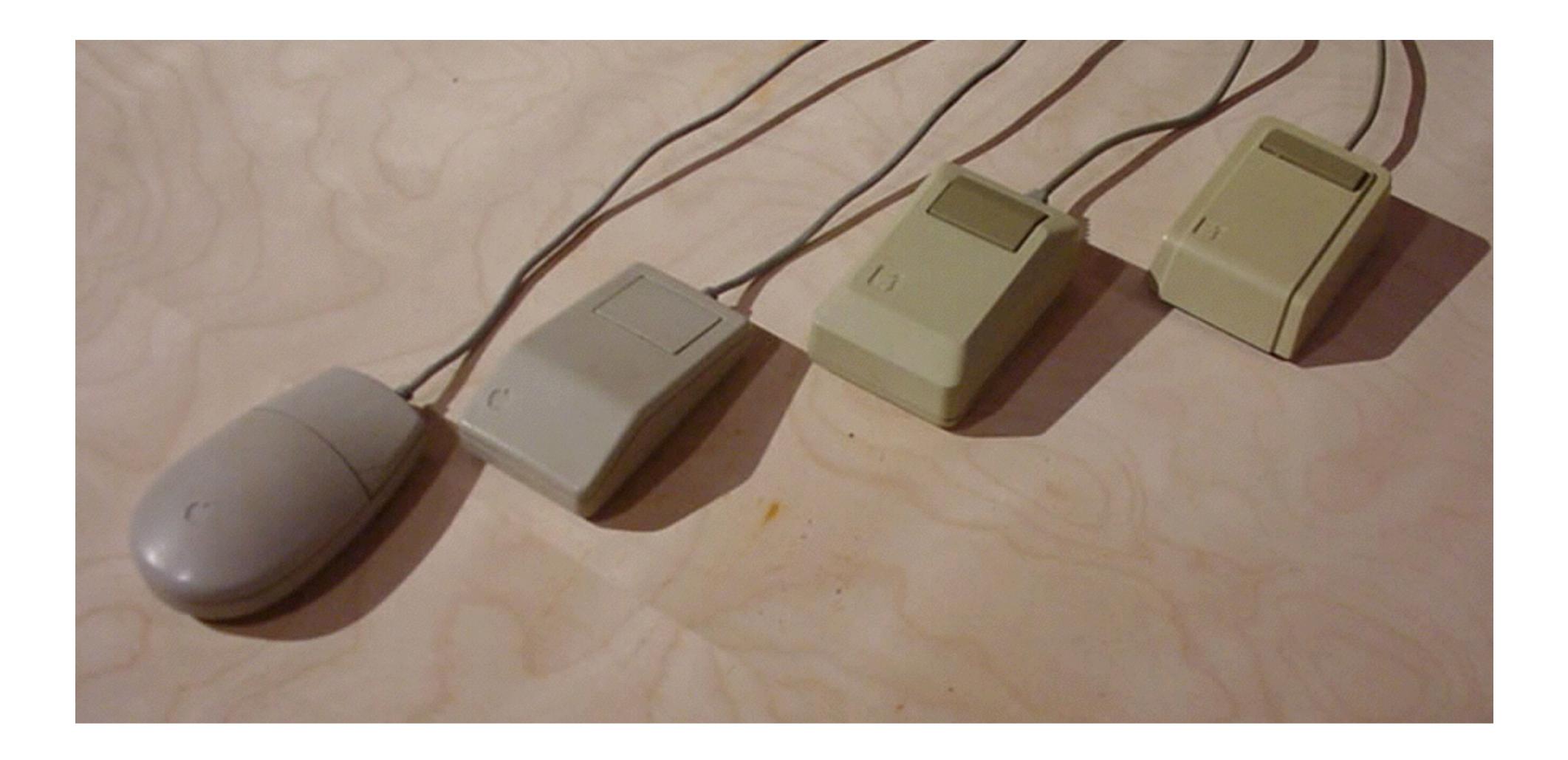
WHAT ABOUT SPEECH RECOGNITION?

Dictation is faster than typing (~100 wpm), BUT: Speech is different from written language: Speaking in well-formed, complete, print-ready sentences is cognitively challenging

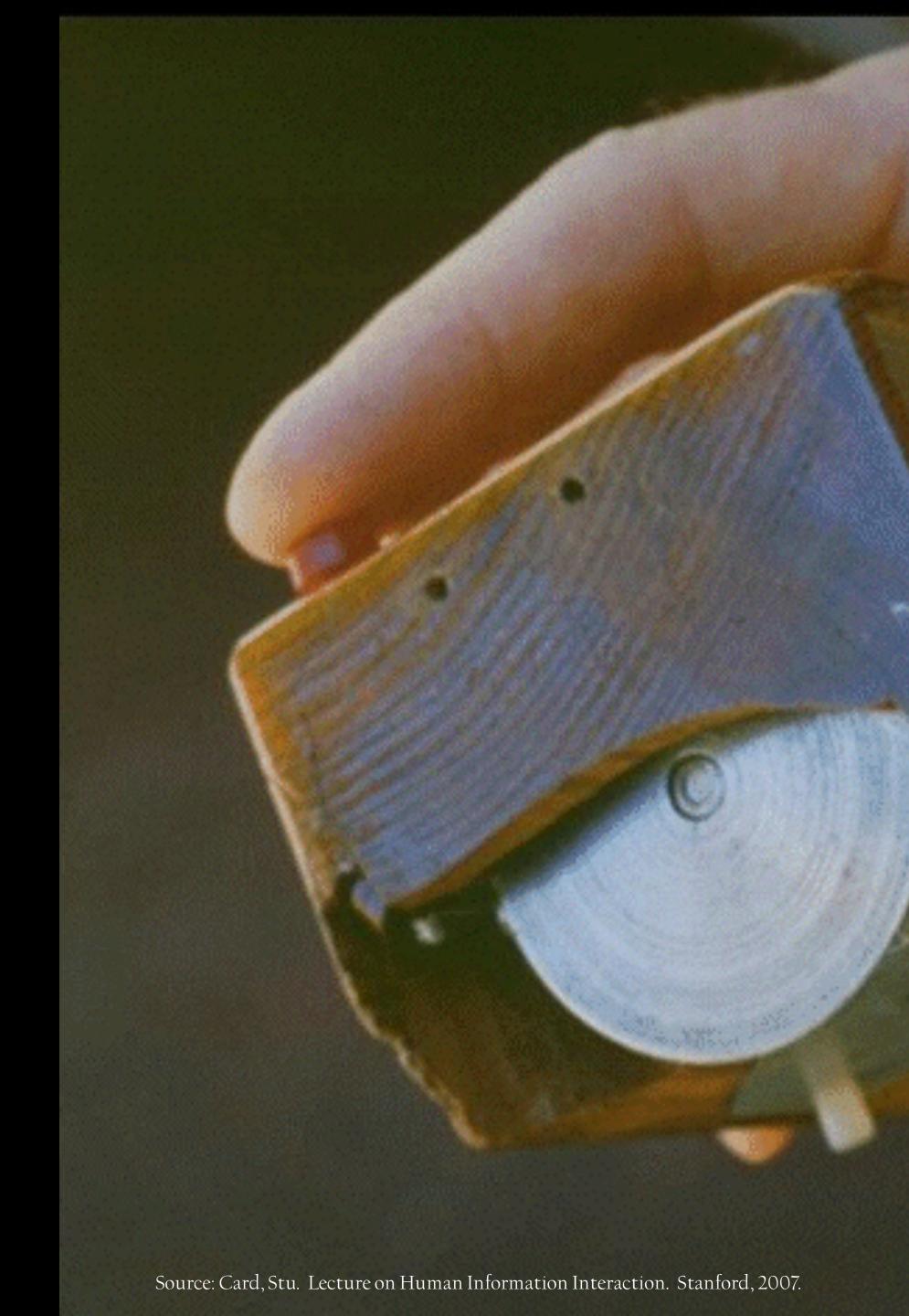
High cost of correcting errors through speech channel alone

Social awkwardness?

POINTING DEVICES

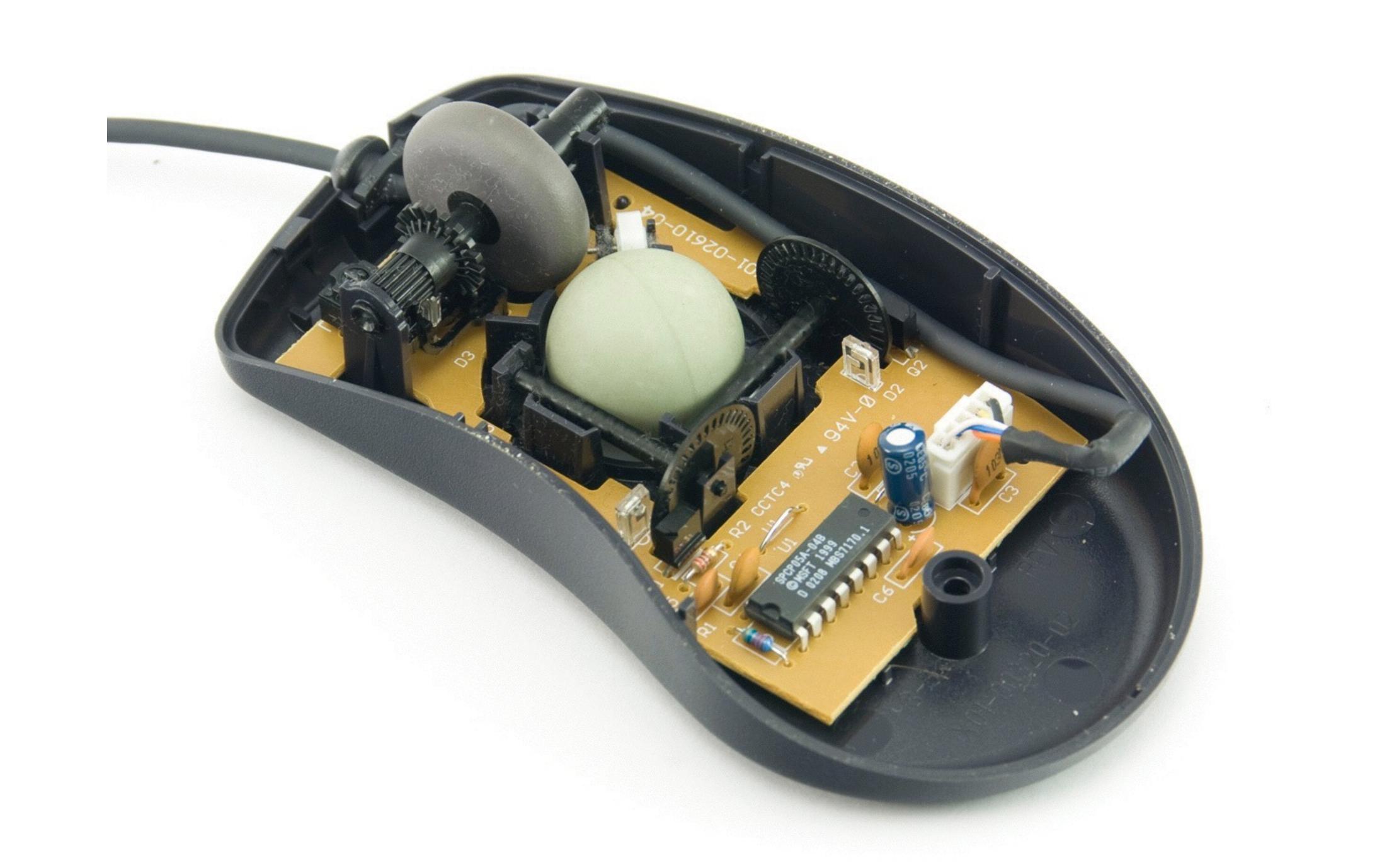


(cc) Flickr photo by Mike fj40



Mouse. Engelbart and English ~1964



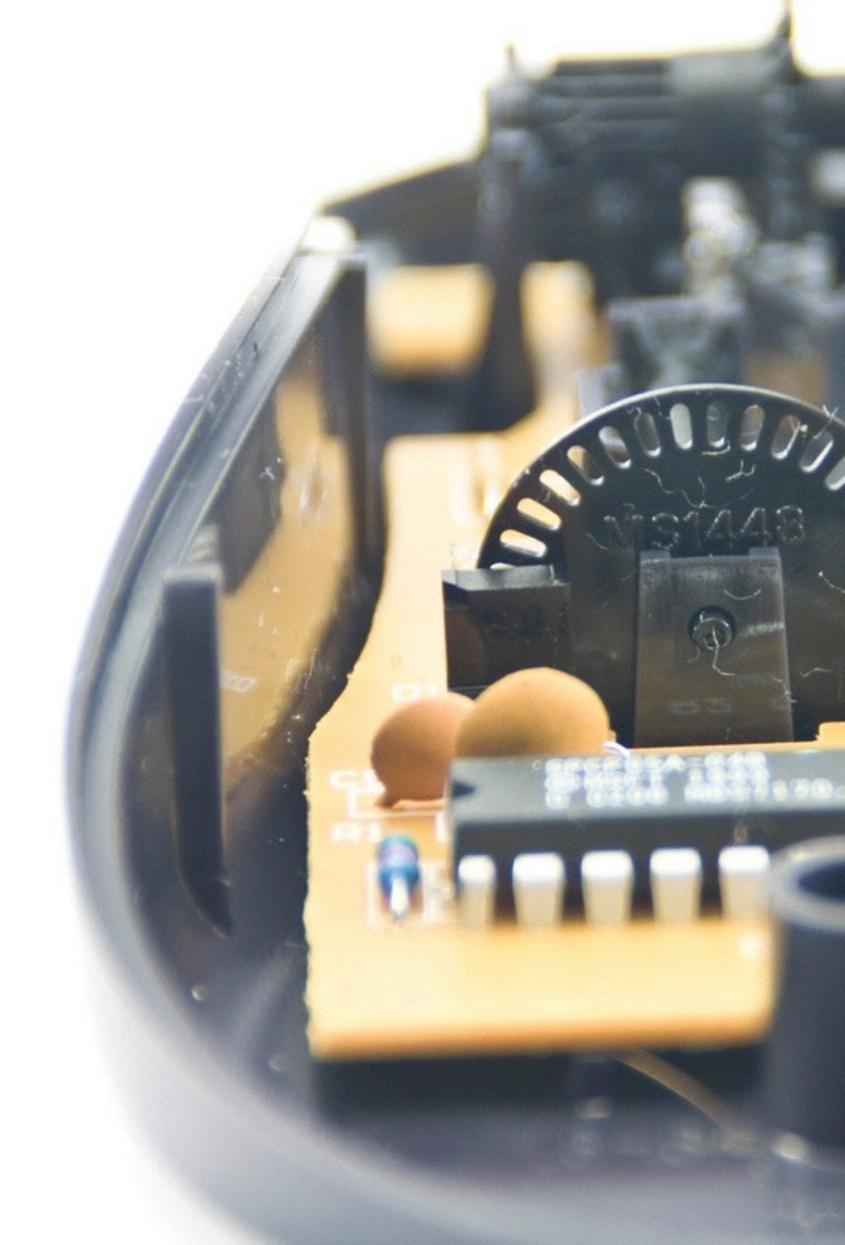


Right button

Encoder wheel for scrolling

Left button

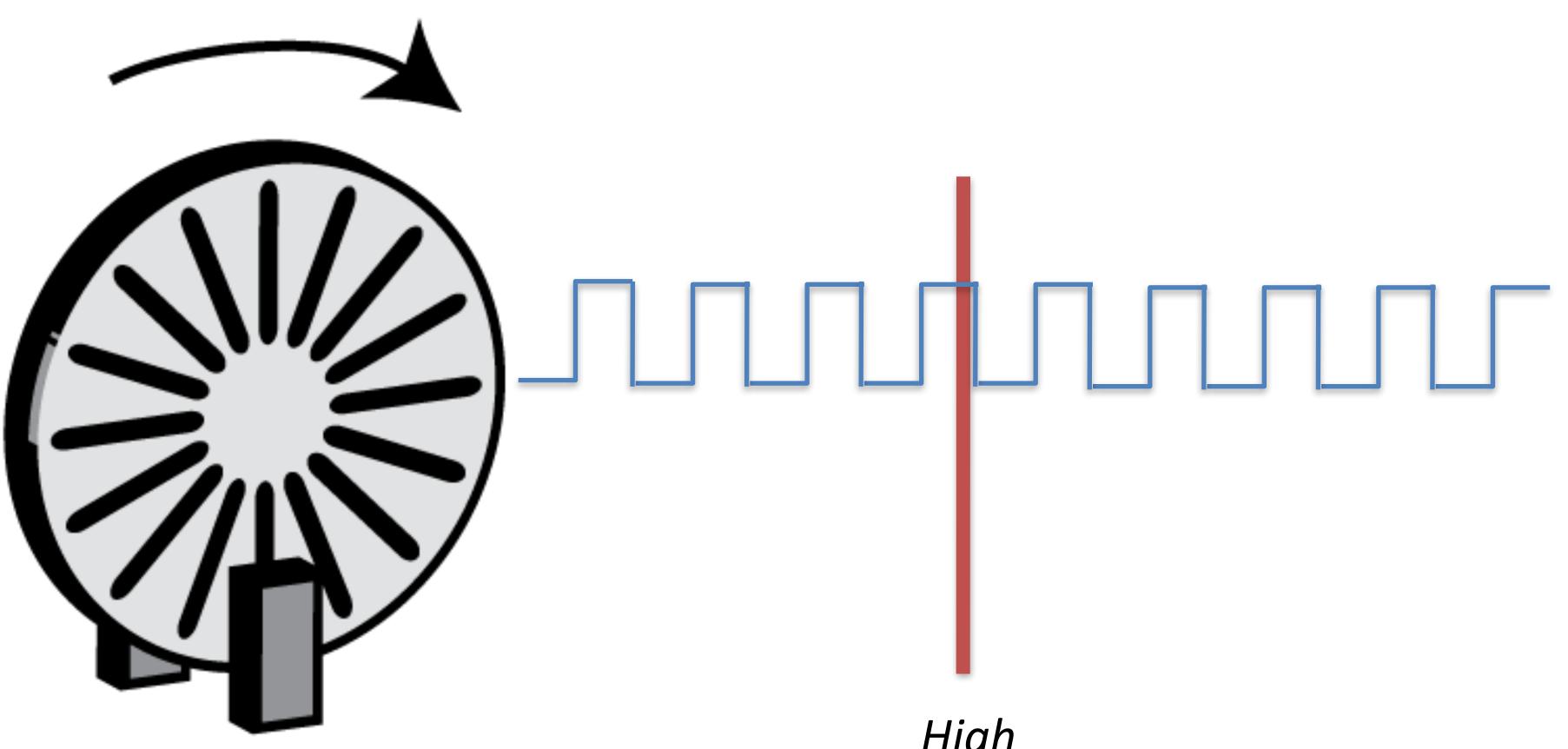
slotted wheel (between emitter & detector)



IR emitter

IR detector

SENSING: ROTARY ENCODER



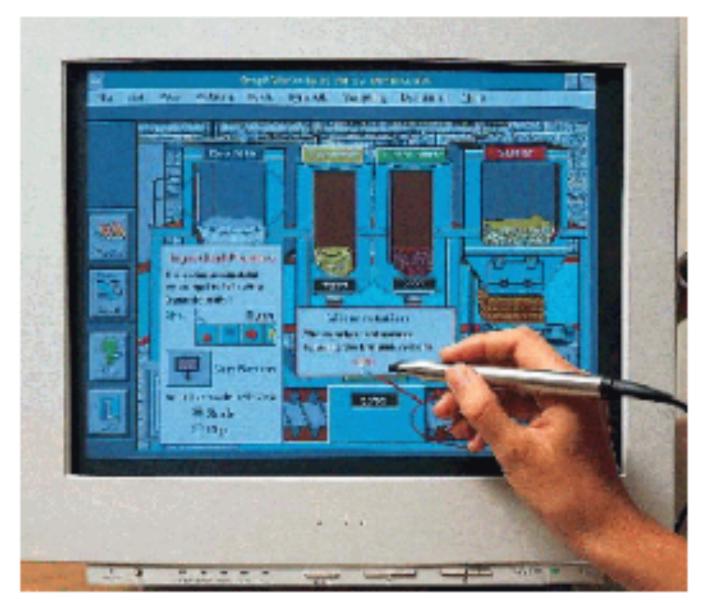
High

ABSOLUTE VS RELATIVE



Track Ball (relative, indirect locator)





Light Pen (absolute, direct locator)



Touch Screen (absolute, direct locator)

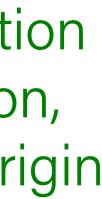
Mice (relative, indirect locator)

Absolute locators: have an origin location and locate in this frame of reference

Relative locators: report location relative to their previous location, rather than relative to a fixed origin

Direct locator: user points directly at the screen

Indirect locator device user moves a cursor on the screen using a device separate from the screen



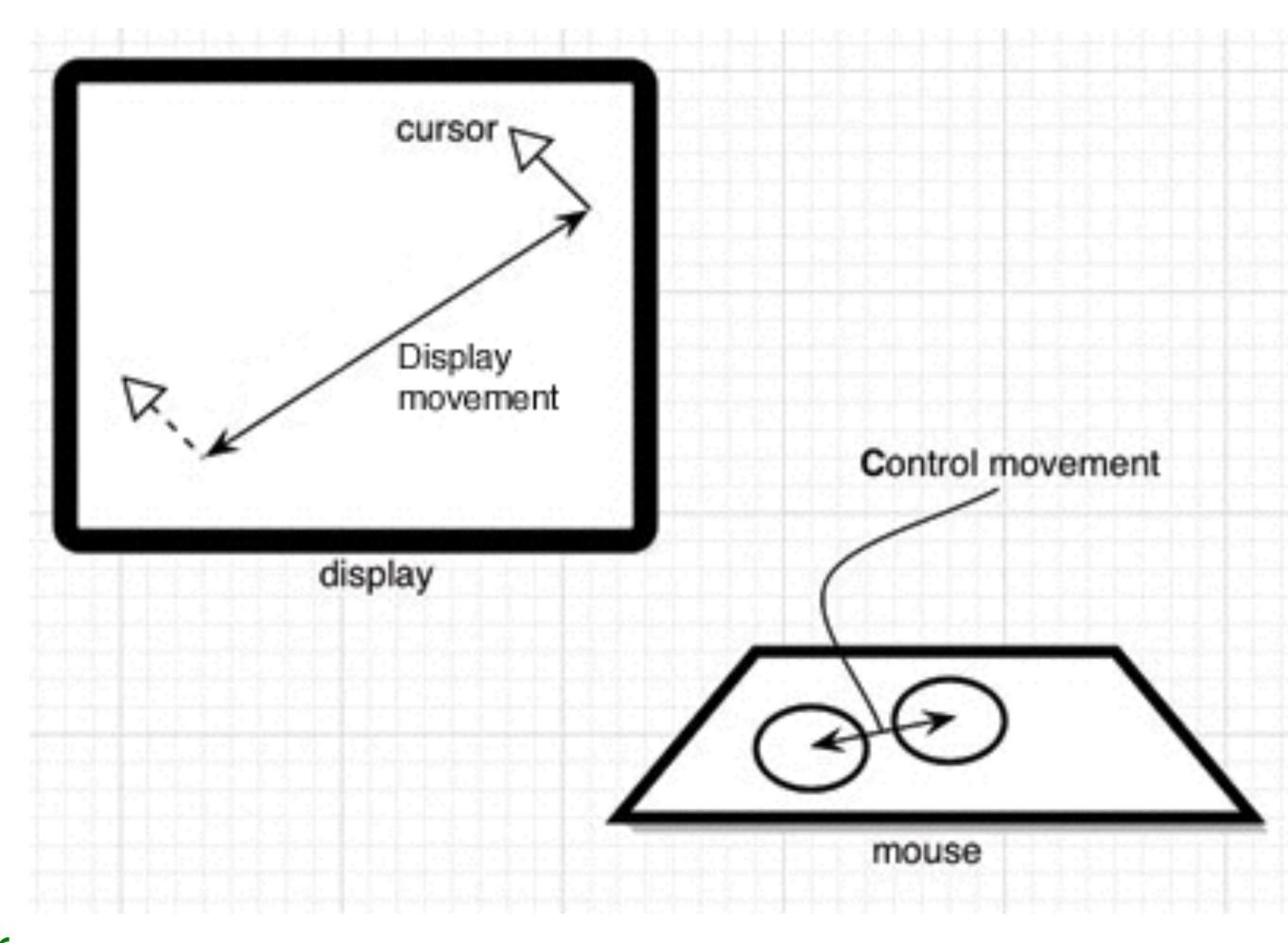


CONTROL TO DISPLAY RATIO (C:D RATIO)

Ratio of the speed of hand movement (**C**ontrol) to the speed/distance of cursor movement (Display) for a continuous locator device

Large ratio - large hand movement / small cursor movement (Good for accurate positioning, poor for long movements)

Small ratio - small hand movement / large cursor movement (Good for rapid movements across long distances, poor for accurate positioning)





OTHER DEVICE PROPERTIES:

Indirect vs. Direct

Direct: Input and output space are unified

C:D Ratio

space?

Q: What is the C:D ratio for direct touch screen input?

Device Acquisition Time

For one unit of movement in physical space, how far does the cursor travel in display



D-Pad (see: arrow keys)

Trackball

Direct touch (see: Trackpad)

Stylus







Everything is best for something and worst for something else. - Bill Buxton

3-STATE MODEL OF INPUT (BUXTON)

State	Description
0	Out Of Range: The device
1	Tracking: Device motion
2	Dragging: Device motion

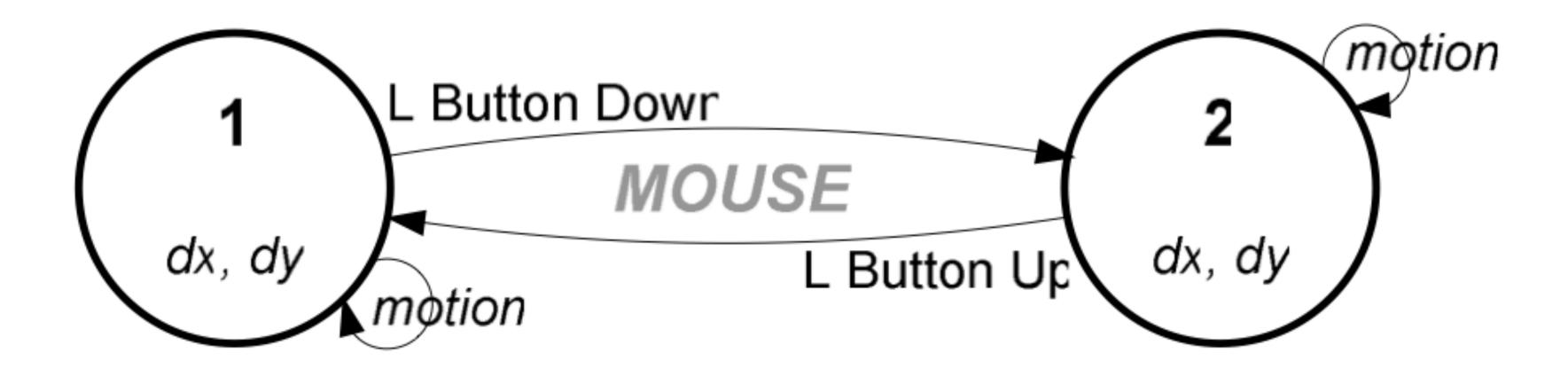
(Table from Hinckley Reading)

e is not in its physical tracking range.

moves only the cursor.

moves objects on the screen.





(Figure from Hinckley Reading)

State	Description
0	<i>Out Of Range:</i> The device is not in its physical tracking range.
1	<i>Tracking:</i> Device motion moves only the cursor.
2	Dragging: Device motion moves objects on the screen.

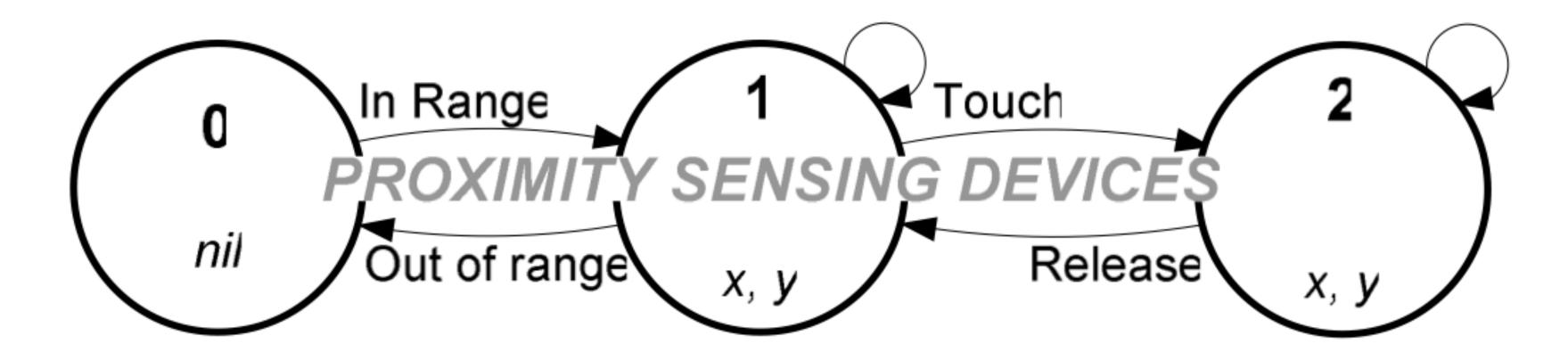
TOUCH SCREEN



(Figure from Hinckley Reading)

State	Description
0	<i>Out Of Range:</i> The device is not in its physical tracking range.
1	<i>Tracking:</i> Device motion moves only the cursor.
2	Dragging: Device motion moves objects on the screen.

STYLUS ON TABLET



(Figure from Hinckley Reading)

State	Description
0	Out Of Range: The device is not in its physical tracking range.
1	<i>Tracking:</i> Device motion moves only the cursor.
2	Dragging: Device motion moves objects on the screen.

(MULTI-) TOUCH









STRENGTHS

Direct input allows maximal screen space for mobile devices (ocular centrism).

More degrees of freedom.

"Virtual input devices" are adaptable.

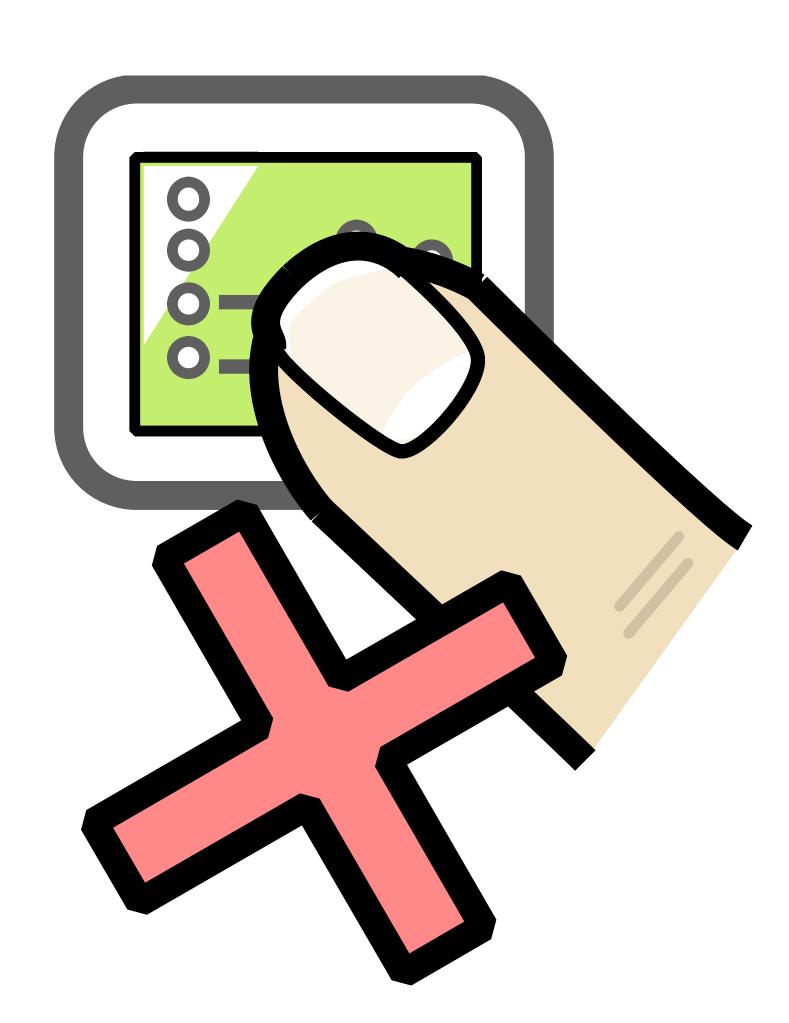
No extra pieces to lose or break (styli!)

CHALLENGES No tactile feedback.

Requires free use of (both) hands and eyes.

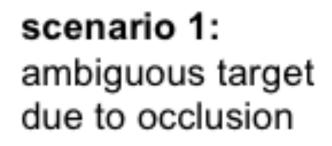
"Fat Finger" problems – precision & occlusion

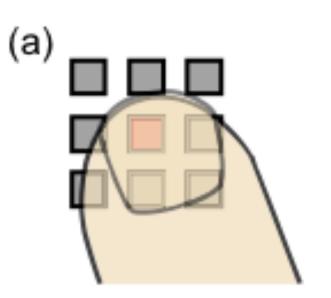
THE "FAT FINGER" PROBLEM

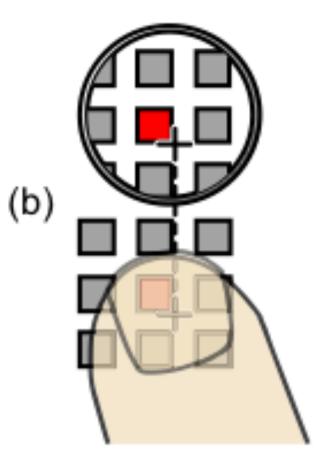


Graphics: Patrick Baudisch, nanoTouch

A SOFTWARE SOLUTION

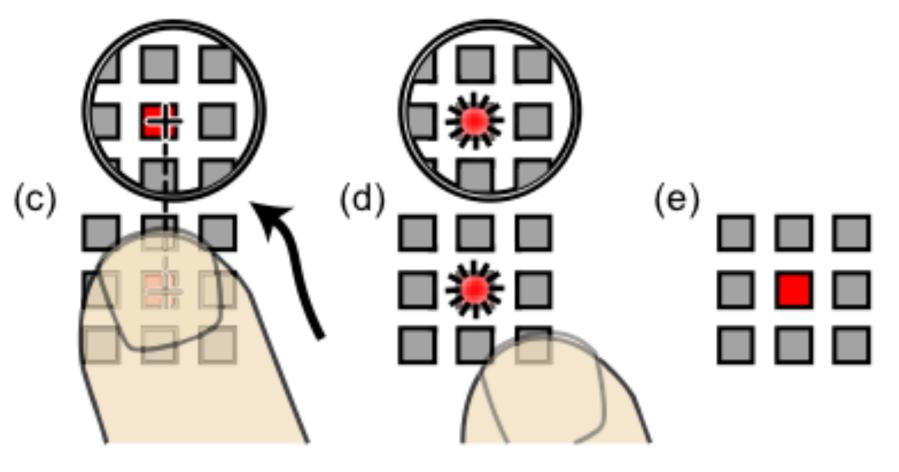




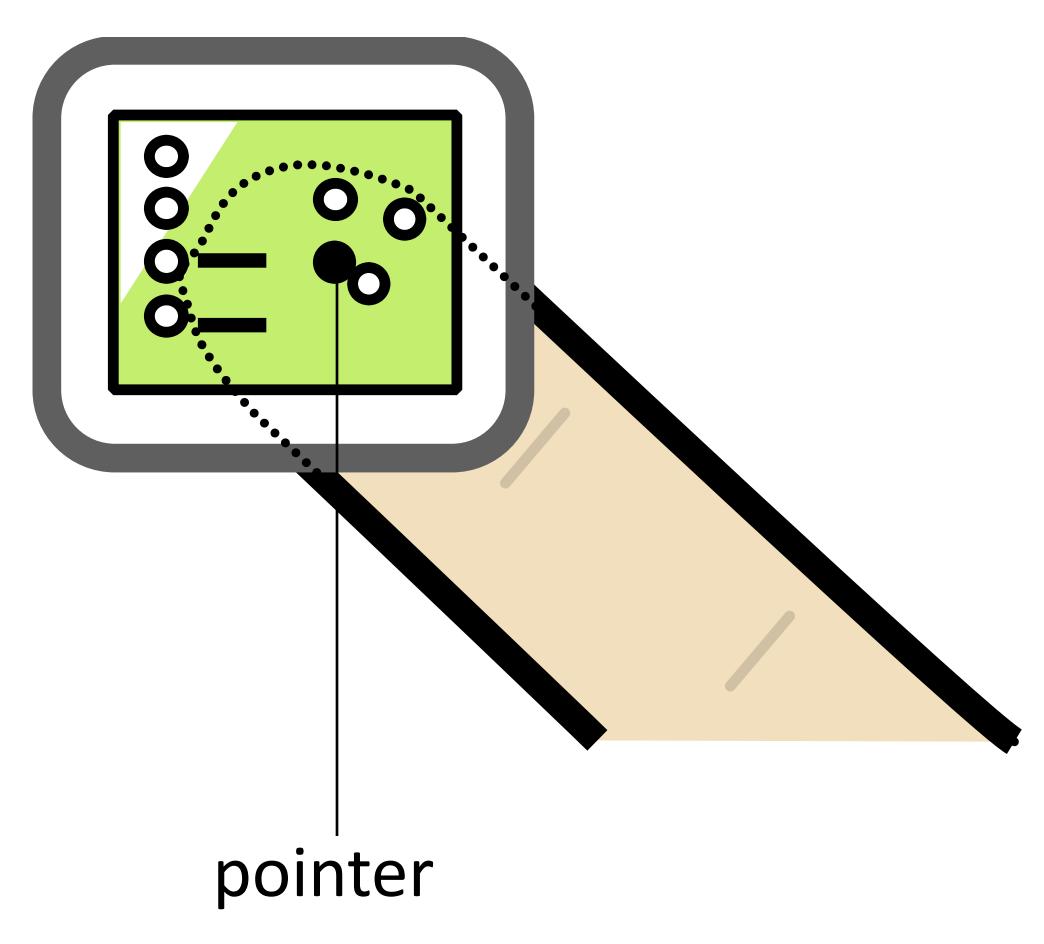


Graphics: D. Vogel, P. Baudisch - Shift





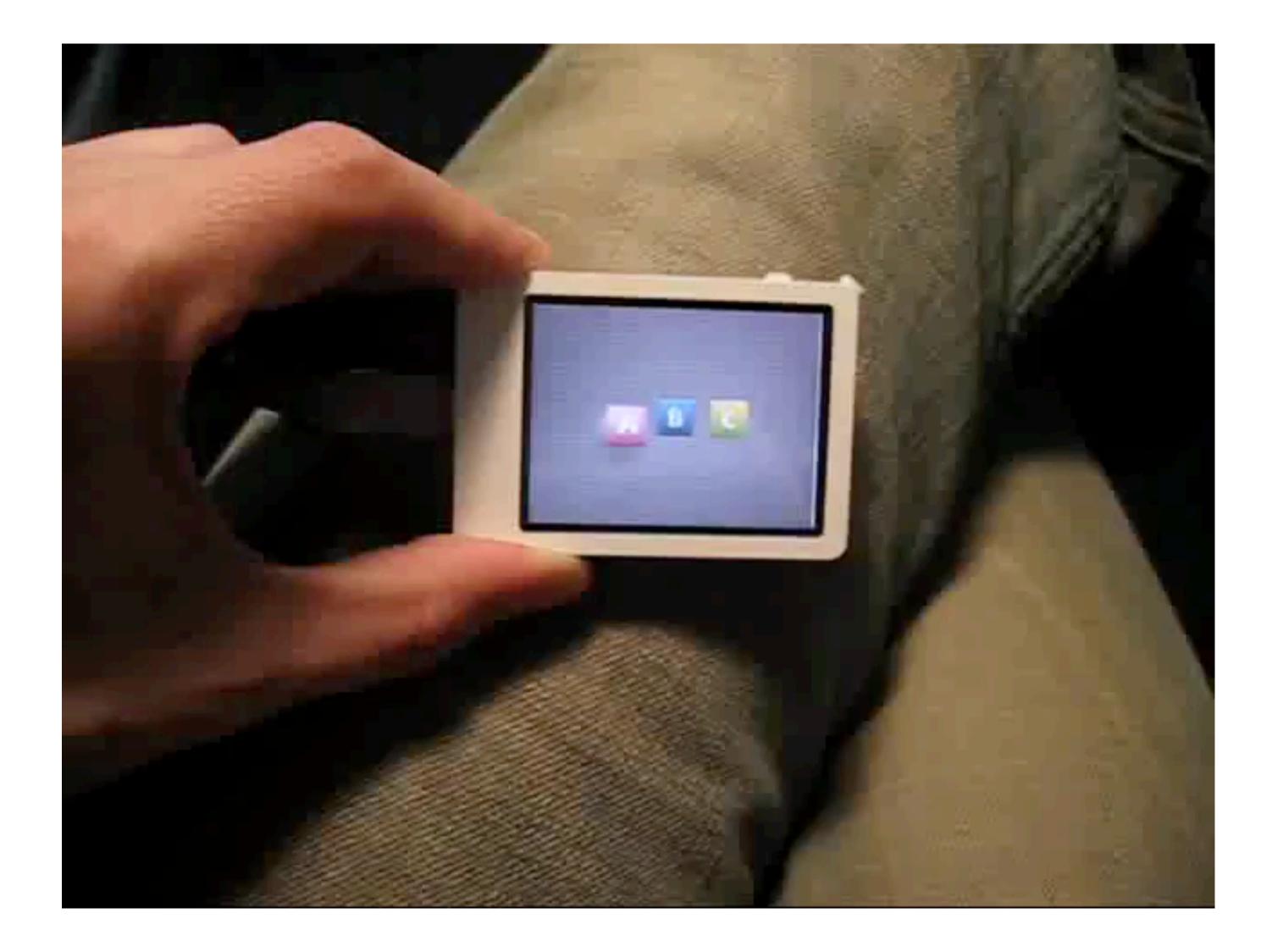
A HARDWARE SOLUTION: USE THE BACKSIDE



Graphics: Patrick Baudisch, nanoTouch



LUCID TOUCH



THE MANUAL INPUT SESSIONS: "NEGDROP" golan levin / zach lieberman . 2004